



Home

Auto

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Good to know

# Prestige

Home insurance options for your distinctive lifestyle needs



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Saskatchewan





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# Prestige Home Insurance

## Insurance for Homeowners

**Your** Homeowners insurance policy is made up of a Cover Page and this booklet. **Your** policy is a legal contract between **you** and **us**. This booklet explains **your** coverages and is written in a language to make it easier for **you** to understand **your** insurance product. **Your** Cover Page shows the coverages **you** have chosen, what **we** agree to insure, the coverage **we** provide and the **amount of protection**. It also shows the premium **you** have agreed to pay. All **amounts of protection** are shown and all losses are payable in Canadian dollars.

**Your** Homeowners insurance policy covers **your dwelling(s)**, outbuilding(s), belongings and personal liability. Other property may be insured if **you** choose.

This policy booklet is in four parts:

### Part 1 – Dwelling, Outbuildings and Belongings

- explains coverage for property **you** own or use.

### Part 2 – Personal Liability

- explains coverage for **your** liability due to **your** personal actions that involve **bodily injury** or **property damage** to someone else.

### Part 3 - Legal Expense Insurance

- explains coverage for Legal Expense Insurance provided by this policy.

### Part 4 – Statutory Conditions

- these are conditions **we** must tell **you** about by law.

All claims will be settled directly with the person(s) named on **your** Cover Page. Only the person(s) named on **your** Cover Page may make a claim against this policy and may take legal action against **us**.

Claims presented for loss or damage by any person(s) covered under this policy, shall be considered to be made by all named or unnamed insured person(s) jointly. Action(s) of any person either individually or jointly shall be considered action(s) by all for the purpose of investigation and settlement of losses.

**Every action or proceeding against an insurer for the recovery of insurance money payable under the contract is absolutely barred unless commenced within the time set out in the *Limitations Act*.**

The key to **your** policy is its Cover Page. It shows the type and amount of **your** coverage. It gives the location of property **you** are insuring and it describes certain types of property **you** are insuring. **Your** coverage starts at 12:01 A.M. standard time on the **Effective Date**. It ends at 12:01 A.M. standard time on the **Expiry Date**. **Your** Cover Page shows both of these dates. This is **your policy term**.

This policy contains various exclusions and limitations that eliminate or restrict coverage. Please read it carefully.

***Insurance cannot be a source of profit. It is designed to indemnify you against actual losses or expenses incurred by you or for which you are legally liable.***

## Prestige Claims Service

**1-844-839-4671**

Report a claim 24-hours a day, 7 days a week.

## Definitions

In addition to other terms defined elsewhere in the Policy, as used herein and in any further amendment, the following terms and expressions have the following meanings:

**Actual Cash Value** means the cost to replace or repair **your** property considering depreciation which includes such things as its age, condition, resale value, obsolescence, and normal life expectancy at the time of loss. The value of property usually falls as it ages. Thus, **Actual Cash Value** is normally lower than the cost to replace **your** property at today's prices.

**Amount of Protection** means the maximum amount **we** will pay for an insured loss in any one **occurrence** or incident. Different amounts apply to different coverages and these amounts are shown on **your** Cover Page.

**Business** means any continuous or regular pursuit undertaken for financial gain including a trade, profession, or occupation.

**Business Premises** means **premises** on which a **business** is conducted.

**Business Property** means property pertaining to a **business**, trade, profession or occupation.

**Collapse** means the complete failure or breaking down of a foundation, wall, floor or roof of **your dwelling** or outbuilding.

**Data** means representations of information or concepts, in any form, including programs, recorded on electronic media usable in **data** processing operations.

**Data Problem** means:

- erasure, destruction, corruption, misappropriation, misinterpretation of **data**; or
- error in creating, amending, entering, deleting or using **data**; or
- inability to receive, transmit or use **data**.

**Dwelling** means the building at the location described on **your** Cover Page, occupied by **you** as a private residence.

**Flood** means the rising of, the breaking out or overflow of any body of water, or watercourse, whether natural or man-made.

**Fungi** means, but is not limited to, any form or type of mould, yeast, mushroom or mildew whether or not allergenic, pathogenic or toxigenic, and any substance, vapour or gas produced by, emitted from or arising out of any **fungi** or **spore(s)** or resultant mycotoxins, allergens, or pathogens.

**Ground Water** means water in the soil beneath the surface of the ground, including but not limited to water in wells, underground streams and percolating water.

**Identity Theft** means the act of knowingly acquiring, transferring or using key pieces of a persons identity, without lawful authority, which represents a violation of any federal, provincial, territorial or local law.

**Identity Theft Occurrence** means any act or series of acts of **identity theft** by a person or group of persons.

**Insured** means the person(s) named on **your** Cover Page and the following unnamed person(s) living in the same **dwelling**:

- the spouse of the person(s) named on **your** Cover Page. Spouse also means either of two persons of the same or opposite sex who have been continuously living together in a conjugal relationship and have so lived together for a period of two years or, if they are the natural or adoptive parents of a child, for a period of one year.
- the relatives of any of the above.
- anyone in the care of any of the above.

**Insured** also means the following person(s):

- any unmarried student(s) attending school and residing away from **your dwelling** who is dependent on the Named Insured or his or her spouse for support and maintenance.

- any spouse, mother, father, grandmother, grandfather or child of the person(s) named on **your** Cover Page, while residing away from **your dwelling** in an approved nursing or care home.

**Insured Peril** means a cause of loss or damage insured under the type of coverage shown on **your** Cover Page for that specific property.

**Jet Propulsion Personal Watercraft** means any motorized sea vehicle, jet ski or other motorized water device designed as a self-propelled unit used on water. They can be designed to carry the operator only or to carry the operator and one or more passengers. Where **we** use the term personal watercraft unit it means a **jet propulsion personal watercraft** as defined herein.

**Occurrence** means a loss to insured property caused by one or more of the insured perils.

**Pollutant(s)** means any solid, liquid, gaseous or thermal irritant or contaminants, including smoke, odour, vapour, soot, fumes, acids, alkalis, chemicals and waste. Waste includes materials to be recycled, reconditioned or reclaimed.

**Principal Residence** means the sole or primary location at which **you** live.

**Replacement Cost** means the cost to repair or replace property with material of similar kind and quality at today's prices without deduction for depreciation.

**Residence Employee** means a person employed by **you** to perform duties in connection with the maintenance or use of the **premises**. This includes persons who perform household or domestic services for **you**, or duties of a similar nature, at or away from **your premises**. This does not include persons while performing duties in connection with **your business**.

**Rupture** means damage to a plumbing, heating, fire sprinkler or air conditioning system within **your dwelling** caused by sudden and accidental bursting, tearing apart, cracking, burning, or bulging of the system, due to the pressure of or lack of water or steam.

**Secondary Residence** means a **dwelling** that **you** occupy that is not **your principal residence**. This **dwelling** cannot be unoccupied for more than 60 consecutive days at any time during the policy term.

**Seiche** means standing wave in an enclosed body of water producing fluctuations in the water level and caused by wind, earthquakes, changes in barometric pressure, etc.

**Sewer Back Up** means back up, accidental discharge or escape or overflow of water or sewage from a sewer, sump, or septic tank.

**Spore(s)** means, but is not limited to, any reproductive particle or microscopic fragment produced by, emitted from or arising out of any **fungi**.

**Surface Water** means water on the surface of the ground where water does not usually accumulate in ordinary circumstances resulting from the unusual or rapid accumulation or run off of water from any source including torrential rainfall.

**Terrorism** means an ideologically motivated unlawful act or acts, including but not limited to the use of violence or force or threat of violence or force, committed by or on behalf of any group(s), organization(s), or government(s) for the purpose of influencing any government and/or instilling fear in the public or a section of the public.

**Vacant** means the **dwelling** is not occupied and, regardless of the presence of furnishings:

- all occupants have moved out with no intention of returning and no new occupant has taken up residence; or
- no occupant has yet taken up residence, however, a newly acquired **dwelling** which is to be **your principal residence**, will not be deemed **vacant** for the first 30 days from the date of title registration to **you**; or
- the **dwelling** will not be deemed to be **vacant** or subject to vacancy restrictions or exclusions up to the first 90 consecutive days following the death of the **Insured** or until the expiry date of the policy, whichever comes first.

**Water Escape** means accidental discharge or overflow of water or steam from a plumbing, heating, fire sprinkler or air conditioning system, household appliance, aquarium, waterbed, a swimming pool or hot tub or their equipment, or a public **watermain**.

**Watermain** means a pipe forming a part of a water distribution system that conveys consumable water but not waste water.

**We, us** or **our** means Saskatchewan Government Insurance.

**You** or **your** refers to **Insured** – see definition.



# Part 1 – Your Dwelling, Outbuildings and Belongings

## Your Premises

Means **your dwelling** and the grounds and outbuildings associated with it that **you** own and live on, at the location shown on **your** Cover Page. **We** cover the following property for the **amount of protection** shown on **your** Cover Page.

## Your Dwelling

Means **your dwelling** and attached additions including equipment and structures that are permanently in place as part of **your dwelling** and its grounds except those used in whole or in part for any **business** or farming purpose. This includes such things as fences, storm windows, satellite antennae, swimming pools, and their attached equipment. These things are covered even while away from **your dwelling** for a short time due to repair or seasonal storage.

**We** cover building materials that **you** are going to use as part of **your dwelling**:

- a) located on **your premises**.
- b) which **you** acquire and transport to **your premises**.

Permission is granted to make alterations, additions and repairs to **your dwelling**.

## Your Outbuildings

**(This does not apply to buildings located on an insured farm premises with the exception of garden sheds and gazebos as limited under Property with Special Limits of Insurance.)**

Means any building located on the grounds and separated from the **dwelling**. They are separate buildings even if they are attached to the **dwelling** by a fence, utility line or similar connection. This includes such things as garages, garden sheds, gazebos, and swimming pool enclosures.

**We** cover building materials **you** are going to use as part of **your** outbuildings:

- a) located on **your premises**.
- b) which **you** acquire and transport to **your premises**.

**We** will also cover boathouses, docks and boat lifts, which are located at the same resort area as **your dwelling**.

**We** will not cover outbuildings when designed, used or intended for use, in whole or in part for any **business**, residential occupancy, or farming purpose. **You** may rent them to someone else, as long as they are not used in whole or in part for any **business**, residential occupancy or farming purpose.

Permission is granted to make alterations, additions and repairs to **your** outbuilding.

## Your Belongings

Means personal property that **you** own or use, kept at **your premises**. Coverage is extended to include the following:

- belongings that are away from **your premises** temporarily, other than belongings in storage. Belongings in storage shall mean belongings not in current use and kept at a location away from **your premises**.
- belongings kept in a safety deposit box.
- belongings in storage in an occupied private **dwelling**.
- belongings stored in a commercial storage facility designed for that purpose.

- belongings in storage away from **your premises** for up to 30 consecutive days, if stored elsewhere than in an occupied private **dwelling** or commercial storage facility designed for that purpose. **We** will extend this 30 day coverage if **you** tell **us** of placing **your** belongings into storage and this is shown on **your** Cover Page. This will involve an extra premium charge.
- furs, watercraft, their equipment, accessories, outboard motors, and **jet propulsion personal watercraft**, including unlicensed boat trailers during seasonal storage away from **your premises**.
- golf carts kept year round at a golf course.
- belongings of each unmarried student, as defined under **Insured**, while going to school and residing away from **your dwelling**.
- belongings of an unnamed person, as defined under **Insured**, while residing away from **your dwelling** in an approved nursing or care home.
- belongings while **you** move them to a new **principal residence** in Canada. This coverage lasts for 60 days from the day **you** start the move and covers losses occurring:
  - at **your premises** shown on **your** Cover Page.
  - in transit.
  - at **your new premises**.

There are some limits on the kind of belongings **we** will cover and the amounts blanket coverage will pay. They are shown in the sections entitled **Property with Special Limits of Insurance** and **Property and Causes of Loss We Do Not Cover** contained within this wording booklet.

**Any belongings we cover as Special Belongings or which are specifically insured elsewhere are not covered here. The basic limitation within the policy no longer applies to that item.**

## Specified Perils

For the purposes of this insurance contract, **Specified Perils** will be defined as follows:

- 1) **Fire or Lightning.**
- 2) **Explosion or Implosion.**
- 3) **Smoke.** By this **we** mean damage due to sudden and unusual failure of a heating or cooking unit in or on the **premises**. This could include such things as a furnace, stove or fireplace.
- 4) **Falling Objects** that hit the outside of an insured building or structure.
- 5) **Impact by Aircraft, Spacecraft or Land Vehicles.**
- 6) **Riot.**
- 7) **Vandalism or Malicious Acts.** **We** do not cover loss or damage:
  - directly or indirectly caused by theft or attempted theft.
  - while **your dwelling** is under construction or **vacant** regardless if permission for construction or vacancy was given elsewhere.
  - caused by **you** or anyone living in **your** household.
  - to property from that part of **your premises** rented by **you** to others, caused by any tenant, tenant's guests, tenant's employees, or members of their households, unless fire ensues and then **we** only cover the loss or damage caused by the ensuing fire.
- 8) **Water Escape and Rupture.** If **you** are away from **your premises** for more than 10 consecutive days during the normal heating season, **you** must do one of three things. **You** must shut off the water supply and drain all pipes, attached fixtures, and appliances; **or** arrange to have a reliable person come in daily to check the heating; **or** have **your dwelling** electronically monitored 24 hours per day by a company that monitors and responds to a low temperature signal. If **you** do not, **we** will not cover loss or damage caused by freezing, or resulting water damage.

**We** do not cover loss or damage to **your dwelling** or belongings if **your dwelling** has been **vacant** for more than 30 consecutive days or while **your dwelling** is under construction.

**We** do not cover loss or damage caused by freezing to any part of a plumbing, heating, fire sprinkler, or air conditioning system, or household appliance that is not in a heated building, or any resulting water damage.

**We** do not cover loss or damage caused:

- by rust, corrosion or deterioration.
  - by seepage or continuous or repeated leakage.
  - by **sewer back up**.
- 9) **Windstorm or Hail.** The interior of a building and belongings inside are also covered, but only if the damage happens immediately after wind or hail first makes an opening in the building. This peril does not cover loss or damage caused by waves, **flood**, high water, ice, rain, snow or sleet, whether driven by wind or not.
- 10) **Electricity.** Means sudden and accidental loss or damage caused by artificially generated electrical current.
- 11) **Transportation.** **We** cover loss or damage to belongings and building fixtures and fittings while they are being transported if caused by an accident to the transporting vehicle.

**There are other causes of loss we will not cover under this policy. These are shown under Property and Causes of Loss We Do Not Cover.**

## **Insured Perils – Comprehensive Perils – (Cover Code C)**

**You** are insured against all risks of direct physical loss or damage to **dwelling**s, outbuildings and belongings subject to the terms, exclusions, conditions and limitations shown in this booklet. Shown below are some perils or causes of loss that **we** exclude. If these are the cause of loss or damage, **we** will not cover such loss or damage.

**We** do not cover loss or damage:

- a) caused by water below ground level including that which exerts pressure on or flows, seeps or leaks through any opening in a sidewalk, driveway, foundation, wall, window, door, or floor. **We** will however, cover if it was due to a sudden and unexpected escape of water from a swimming pool or its attached equipment, fire fighting activities, or a public **watermain**.
- b) caused by **flood, surface water**, waves, tidal waves, overflow of streams or other bodies of water, spray, ice, waterborne ice, shoreline ice build-up, or waterborne objects, whether any of the former are driven by wind or not. But **we** will, however, cover loss or damage if it is due to a sudden and unexpected escape of water from a swimming pool or its attached equipment, fire fighting activities, or a public **watermain**. **We** will cover loss or damage to watercraft due to sudden and unexpected **flood, surface water** and waves.
- c) caused by wear and tear, rust, corrosion, or deterioration.
- d) caused by water entering **your dwelling** and/or outbuilding, unless the water entered through an opening which was created suddenly and accidentally by a **Specified Peril**. **We** will, however, provide coverage if the loss was due to water that entered through a roof due to the accumulation of ice or snow on the exterior of the roof or eavestrough.
- e) caused by freezing or resulting **water escape** from a plumbing, heating, fire sprinkler or air conditioning system, or household appliance during the normal heating season and **you** are away from **your premises** for more than 10 consecutive days. In order to have this coverage, **you** must do one of three things. **You** must shut off the water supply and drain all pipes, attached fixtures, and appliances, **or** arrange to have a reliable person come in daily to check the heating, **or** have **your dwelling** electronically monitored 24 hours per day by a company that monitors and responds to a low temperature signal. But, **we** will not cover loss or damage if **your dwelling** has been

**vacant** for more than 30 consecutive days or while **your dwelling** is under construction, even if **we** have given permission for construction or vacancy.

- f) caused by dampness of atmosphere, extremes of temperature, condensation (includes ice and/or frost from condensation), wet or dry rot, mould, acid rain, contamination, inherent vice, unknown flaw and defect.
- g) caused by mechanical breakdown, except as covered under **Added Features – Home Systems Protection**.
- h) caused by seepage or continuous or repeated leakage of water or steam from a plumbing, heating, fire sprinkler or air conditioning system, household appliance, a swimming pool or hot tub or their attached equipment, or a public **watermain**.
- i) caused by **rupture** or freezing to an outdoor swimming pool or hot tub and the attached equipment of either, any part of a plumbing, heating, fire sprinkler, or air conditioning system, or household appliance not in a heated building or to a public **watermain**.
- j) due to theft or attempted theft, vandalism or malicious acts:
  - (i) to property from that part of **your premises** rented by **you** to others caused by any tenant, tenant's guests or tenant's employees or members of their household, unless fire ensues and then **we** only cover the loss or damage caused by the ensuing fire.
  - (ii) caused by **you** or anyone living in **your** household.
  - (iii) while **your dwelling** is under construction or **vacant**, even if **we** have given permission for construction or vacancy.
- k) caused by escape of water or steam from a plumbing, heating, fire sprinkler or air conditioning system, household appliance, swimming pool or hot tub or their attached equipment, or a public **watermain** occurring after **your dwelling** has been **vacant** for more than 30 consecutive days or while **your dwelling** is under construction, even if **we** have given permission for construction or vacancy.
- l) caused by vermin (such as skunks and raccoons), rodents (such as squirrels and mice), insects (such as moths and termites), moles, zebra mussels, bats, birds, or domesticated animals. **We** will cover resulting damage to building glass caused by birds if the peril of Glass Breakage is insured under **your** policy.
- m) caused by sudden and accidental bursting, tearing apart, cracking, burning, or bulging due to the pressure of or the lack of water or steam in a plumbing, heating, fire sprinkler or air conditioning system or an appliance for heating water occurring after **your dwelling** has been **vacant** for more than 30 consecutive days or while **your dwelling** is under construction, even if **we** have given permission for construction or vacancy.
- n) due to marring or scratching of any property or breakage of any fragile or brittle article unless caused by a **Specified Peril**, theft, or attempted theft.
- o) to glass while **your dwelling** or outbuilding is under construction or **vacant** even if **we** have given permission for construction or vacancy.
- p) to retaining walls not constituting part of an insured building, unless caused by a **Specified Peril**.
- q) caused by **sewer back up**. **We** do not cover loss or damage caused by **sewer back up** from public sewers or drains outside **your dwelling**.
- r) caused by smoke from agricultural or industrial operations.
- s) to sporting equipment due to the use of it.

**We** do not cover the following three things if they happen at the same time as an excluded peril or cause of loss above or elsewhere in this policy or contribute with an excluded peril or cause of loss to produce a loss:

- weather conditions.
- acts or decisions of any person, civic authorities, or government authorities.
- faulty, inadequate, or defective planning, design, material, construction, or maintenance of public utilities or public structures.

**Specified Perils** referred to previously are: fire, lightning, explosion or implosion, smoke, falling objects, impact by aircraft, spacecraft or land vehicles, riot, vandalism or malicious acts, **water escape, rupture,** windstorm or hail, electricity, transportation, as defined.

**There are other causes of loss we will not cover under this policy. These are shown under Property and Causes of Loss We Do Not Cover.**

## Added Features Of Your Part 1 Coverage

We provide **added features** along with **your** regular coverage at no extra cost. These may be special types of coverage available to **you**, or they may be special uses of **your** regular coverage. We have noted those features that **add to your total amount of protection**. Otherwise the coverages described are **part of the amount of protection** shown on **your** Cover Page.

### Additional Baby Sitting Expense

If **your dwelling** is rendered unlivable by an **insured peril**, we will pay up to \$50 in total per day for a period of 10 days to reimburse **you** for any additional babysitting costs **you** may incur. These costs must be incurred following the loss and during the period of claims settlement. We will pay for children below the age of 14 years. This coverage adds to **your total amount of protection**.

This coverage is not subject to a deductible.

### Additional Living Expenses

**You** may use up to the **amount of protection** shown on **your** Cover Page to pay for an increase in any one or a combination of the following coverages. The length of time we will continue to make payments is not restricted by the expiry of **your** policy.

#### 1. Increased Living Expenses

If the loss or damage makes **your premises** unfit for occupancy, we will pay for **your** moving costs. The loss or damage must be due to a peril for which **your premises** are insured. We will pay for the reasonable increase in **your** cost of living required to maintain **your** normal standard of living. We will not pay expenses for things that are not needed to support **you** during the period **your premises** remain unfit for occupancy. We will continue to pay only until **you** repair or replace **your premises**, or **you** permanently relocate. We will not pay for any increased costs due to unnecessary delays on **your** part, to repair or replace **your premises**, relocate, or to settle **your** household.

#### 2. Lost Rental Income

We will pay for **your** actual loss of rental income for those parts of **your premises** that **you** were renting out when the loss took place. The loss or damage must be due to a peril for which **your premises** are insured. We will pay for the fair rental value of this property even if it was not rented out when the loss took place. **You** must show us that **you** were trying and able to rent it out at the time of loss. We will pay until **you** have had a reasonable length of time to repair or replace the part of **your premises** that **you** were renting out. We will deduct any savings in expenses, such as electric and water bills, which stop because of the loss.

#### 3. Prohibited Access

When a civil authority prohibits access to **your premises**:

- a) We will pay the costs for Increased Living Expenses and Lost Rental Income for up to two weeks. The denial must be due to damage to **your** or neighbouring premises from a **Specified Peril** as defined for which **you** are insured.
- b) We will pay for Increased Living Expenses for the period during which a civil authority prohibits access to **your premises** because of a mass evacuation order due to a sudden or unexpected event within Canada or the continental U.S.A. We will pay these costs for up to 30 days.

**You** are not insured for any claim arising from evacuation resulting from:

- i. **flood**;
- ii. earthquake;
- iii. war, invasion, act of a foreign enemy, declared or undeclared hostilities, civil war, rebellion, revolution, insurrection, or military power;
- iv. in whole or in part by **terrorism** or by any activity or decision of a government agency or other entity to prevent, respond to or terminate **terrorism** regardless of any other cause or event that contributes concurrently or in any sequence to the loss or damage, but **you** are still insured for ensuing loss or damage which results directly from fire or explosion;
- v. a nuclear incident as defined in the Nuclear Liability Act. Nor do **we** cover nuclear explosion or contamination by radioactive material.

### **Arson Conviction Reward**

**We** will pay \$5,000 for information which leads to a conviction for arson in connection with a fire loss to property insured by this policy. The amount **we** pay adds to **your** total **amount of protection**. The \$5,000 limit will not be increased regardless of the number of persons providing information.

This coverage is not subject to a deductible.

### **Automatic Acquisitions**

Any belongings that are insurable under this policy that **you** acquire after the effective date of this policy are automatically covered subject to the terms of this policy. This includes items **you** purchase while away on vacation.

### **Automatic Residence Coverage**

When **you** purchase a new **dwelling** in Canada to replace **your dwelling** shown on **your** Cover Page and notify **us** within 45 days of the title registration to **you**, **we** will cover both **dwellings** for a period of 45 days before or after that registration. This coverage no longer applies after the policy expiry date or after someone else has legal title to the **dwelling**. The amount **we** pay adds to **your** total **amount of protection**. **We** will not pay more than the amount shown on **your** Cover Page for each **dwelling**.

### **Belongings of Guests and Residence Employees**

**You** may use up to 15% of **your** belongings protection for belongings of **your residence employees** or non-paying guests. These belongings must be at **your premises** or in the care of **residence employees** carrying out duties of their employment away from **your premises**. The loss must be due to a peril for which **your** own belongings are insured. **Your** guests or **residence employees** must not have any coverage on their belongings. All claims will be settled directly with **you**.

### **Bylaw Coverage**

If **your dwelling** or outbuildings must be rebuilt to meet current building codes and bylaws, this may involve extra expenses not covered by ordinary insurance. **We** will pay up to the **amount of protection** shown on **your** Cover Page. **We** will pay these extra expenses, only if the original construction, subsequent renovations or additions were compliant with building codes and bylaws at the time of construction or alteration. These expenses must be due to a peril for which **your dwelling** is insured and involve only that portion of the property directly damaged by an insured loss. Extra expenses due to a law preventing you from rebuilding on the same site are not covered.

### **Collapse**

**We** cover direct physical loss or damage due to the **collapse** of a foundation, wall, floor, or roof of **your dwelling** or outbuildings caused by any of these three things:

- a peril insured by this policy.

- the weight of contents, equipment, or people.
- the weight of rain, ice, snow, or sleet on the roof.

**We** do not cover loss or damage caused by **collapse** while **your dwelling** or outbuilding is under construction or **vacant** even if **we** have given permission for construction or vacancy.

### **Credit, Debit, or Electronic Funds Transfer Cards, Cheques, and Counterfeit Money Coverage**

This coverage adds to **your** total **amount of protection**. This coverage is not subject to a deductible. The loss must take place during the policy term, but **you** are covered even if **you** do not discover the loss for up to a year after the policy term ends.

If **you** are sued for the payment of a credit card charge or cheque that has been forged or altered, **we** will pay for **your** reasonable legal expenses. **You** must have **our** permission to defend yourself against the suit.

**We** will pay for:

- 1) **Your** legal obligation to pay because of the theft or unauthorized use of credit or debit cards issued to **you** or registered in **your** name provided that **you** have complied with all conditions under which the card was issued.
- 2) Loss caused by theft and use of **your** automated teller card provided **you** have complied with all the conditions under which the card was issued.
- 3) Loss to **you** caused by forgery or alteration of cheques, drafts or other negotiable instruments.
- 4) Loss by **your** acceptance in good faith of counterfeit Canadian or United States currency.

**We** do not insure:

- a) losses caused by **your** dishonesty;
- b) losses arising out of **your business** pursuits;
- c) losses caused by the use of **your** credit, debit or automated teller card by a resident or **residence employee** of **your** household, or by a person to whom **you** have entrusted the card.

**We** will pay up to \$25,000 in total for all losses in any one policy term, even if the losses involve more than one card, cheque forgery, lawsuit, or piece of counterfeit money, or involve multiple purchases, transactions, or **occurrences**.

### **Debris Removal**

**You** may have **us** pay to remove debris of insured property from **your premises**, if **your** insured property has been damaged or destroyed by an **insured peril**.

**We** will also pay for removal of property of others, excluding trees, shrubs and plants, blown on to **your premises** by windstorm, if **your** insured property is damaged or destroyed by an **insured peril**.

Debris removal expenses shall not be considered for the purpose of applying any co-insurance.

### **Declaration of Emergency Endorsement (Extension of Termination or Expiry Date)**

The effective date of termination of this policy by the Insurer or the expiry date of this policy is extended, subject to the conditions and definitions set out below, as follows when an **Emergency** is declared by a Canadian public authority designated by statute for the purpose of issuing such an order.

1. The **Emergency** must have a direct effect or impact on:
  - a) the **Insured**, the insured site or insured property located in the declared emergency area; or
  - b) the operations of the Insurer or its agent/broker located in the declared emergency area.

2. a) Any time limitation described in the Termination condition of this policy, with respect to termination of this policy by the Insurer, will not continue to run until the **Emergency** is terminated plus the lesser of:
  - (i) 30 days; or
  - (ii) the number of days equal to the total time the **Emergency** order was in effect.
- b) If this policy is due to expire during an **Emergency**, it will continue in force until the **Emergency** is terminated plus the lesser of:
  - (i) 30 days; or
  - (ii) the number of days equal to the total time the **Emergency** order was in effect.
3. In no event shall the total term of the extension exceed 120 consecutive days.

The **Insured** agrees to pay the *pro rata* premium earned for the additional time the Insurer remains on risk as a result of the above.

#### 4. Definitions:

**Emergency** is defined as the first statutory declaration of an emergency:

- a) with respect to a situation or an impending situation that constitutes a danger of major proportions that could result in serious harm to persons or substantial damage to property and that is caused by the forces of nature, a disease or other health risk, an accident or an act whether intentional or otherwise; or
- b) as provided for by the relevant governing legislation if different from a) but does not include any subsequent statutory declaration(s) that may be issued relating to the same event.

All other terms and conditions of the policy to which this endorsement applies remain unchanged.

### **Emergency Entry Property Damage**

Coverage is automatically provided to repair damage to **your dwelling** (permanent or temporary residence) if damaged as a result of forcible entry by police, ambulance, fire department, or other persons to save and preserve life. This coverage adds to **your total amount of protection**.

This coverage is not subject to a deductible.

### **Estate Coverage**

Coverage restrictions due to vacancy will not apply within the first 90 days (or expiry date of the policy, whichever comes first) from the date **your dwelling** becomes **vacant** or unoccupied due to the death of an **Insured**.

Upon expiration of this coverage Part 1 General Conditions for vacancy will apply.

### **Fraud Conviction Reward**

**We** will pay up to \$5,000 for information that leads to a conviction of fraud in connection with an insured loss to property insured by this policy. The amount **we** pay adds to **your total amount of protection**. The \$5,000 limit will not be increased regardless of the number of persons providing information.

This coverage is not subject to a deductible.

### **Home Systems Protection**

If **your** Cover Page shows **you** have this coverage, **we** will pay up to the **amount of protection** shown for Home Systems Protection for loss, damage or expense arising from any **one home system breakdown**. Coverage applies only at the location shown on **your** Cover Page but coverage does not apply while **your premises** is under construction or **vacant**.

This coverage does not increase any limit of liability provided under Part 1 of this policy.



## 1. Definitions

With respect to the coverage provided by this optional coverage, the following definitions are added:

**Actual Cash Value** means the cost to replace or repair **your** property considering depreciation which includes such things as its age, condition, resale value, obsolescence, and normal life expectancy at the time of loss. The value of property usually falls as it ages. Thus, **Actual Cash Value** is normally lower than the cost to replace **your** property at today's prices.

**Covered Home Equipment** means property covered under **dwellings**, outbuildings or belongings:

- a) that generates, transmits or utilizes energy; or
- b) that, during normal usage, operates under vacuum or pressure, other than the weight of its contents.

None of the following is **covered home equipment**:

- a) supporting structure, cabinet or compartment;
- b) insulating material associated with **covered home equipment**;
- c) household water piping other than boiler feedwater piping, boiler condensate return piping or water piping connected to a heating or air conditioning system;
- d) wastewater piping or piping forming a part of a fire protective sprinkler or irrigation system;
- e) buried or encased piping or vessels, or buried or encased wiring, however, interior buried or encased piping or wiring connected to a heating or air conditioning system is **covered home equipment**;
- f) fuel storage tank or septic tank;
- g) software or electronic data; or
- h) vehicle, whether or not designed for travel on public roads. This includes, but is not limited to a car, truck, motor home, motorcycle, all-terrain vehicle, moped, snowmobile, trailer, watercraft, aircraft, unmanned aerial vehicle, tractor or riding mower, except motorized: wheelchairs, scooters, toys or model aircraft.

**Cyber Event** means cyber activity including but not limited to:

- a) the introduction of malicious code including viruses, worms, Trojans, spyware and key loggers within **covered home equipment**; or
- b) unauthorized electronic access to **covered home equipment** or to electronic data or software within or used with **covered home equipment**.

**Electronic Circuitry** means microelectronic components, including but not limited to circuit boards, integrated circuits, computer chips and disk drives.

**Electronic Circuitry Impairment** means an accidental event involving **electronic circuitry** within **covered home equipment** that causes **covered home equipment** to suddenly lose its ability to function as it had been functioning immediately before such event. An **electronic circuitry impairment** must also meet each of the following conditions:

- a) **We** shall determine that the reasonable and appropriate remedy to restore such **covered home equipment's** ability to function is the replacement of one or more **electronic circuitry** components of the **covered home equipment**.
- b) The **covered home equipment** must be owned or used by **you**, or members of **your** family who reside with **you**.
- c) None of the following is an **electronic circuitry impairment**:
  - (i) Any condition that can reasonably be remedied by:
    - a) normal maintenance, including but not limited to replacing expendable parts, recharging batteries or cleaning;

- b) rebooting, reloading or updating software or firmware; or
- c) providing necessary power or supply.
- (ii) Any condition caused or relating to:
  - a) incompatibility of the **covered home equipment** with any software or equipment installed, introduced or networked within the prior thirty (30) days; or
  - b) insufficient size, capability or capacity of the **covered home equipment**.
- (iii) Exposure to adverse environmental conditions, including but not limited to change in temperature or humidity, unless such conditions result in an observable loss of functionality. Loss of warranty shall not be considered an observable loss of functionality.

**Equipment Breakdown** means a sudden and accidental:

- a) mechanical breakdown;
- b) electrical breakdown; or
- c) bursting, cracking or splitting

of **covered home equipment** that results in direct physical damage and requires repair or replacement of all or part of the damaged **covered home equipment**.

None of the following is an **equipment breakdown**:

- a) rust, corrosion (including pinhole leaks), erosion, deterioration or gradual loss of efficiency or functionality of **covered home equipment**;
- b) leakage or seepage at or from any connection, valve, fitting, shaft or seal;
- c) complete or partial interruption of electrical power, fuel or water supply, whether deliberate or accidental;
- d) any condition which can be corrected by resetting, recalibrating or by the performance of maintenance; or
- e) cosmetic or other damage that does not impair functionality.

**Home System Breakdown** means an **equipment breakdown** or **electronic circuitry impairment**.

None of the following is a **home system breakdown**:

- a) Any programming error, programming limitation, loss of data, loss of access, loss of use, loss of functionality or other condition within or involving data or media of any kind; or
- b) A **cyber event**.

However, an ensuing **equipment breakdown** or **electronic circuitry impairment** will be considered a **home system breakdown**.

**One Home System Breakdown** means if an initial **home system breakdown** causes other **home system breakdowns**, all will be considered **one home systems breakdown**. All **home system breakdowns** that are the result of the same event will be considered **one home system breakdown**.

## 2. Property Coverages

The following coverages are added, subject to the applicable Home Systems Protection Limit of Liability, unless otherwise specified below:

- a) **Damage to Covered Home Equipment**  
We will pay for physical loss or damage to **covered home equipment** that is the direct result of a **home system breakdown** that occurs on or off the **premises**. We will consider **electronic circuitry impairment** to be physical damage to **covered home equipment**.
- b) **Spoilage**  
With respect to **your** food while contained in a refrigerator or freezer on the **premises** we will pay:
  - (i) for physical damage due to spoilage that is the result of a **home system breakdown**; and

- (ii) any necessary and reasonable expenses **you** incur to save and preserve the food from spoilage and reduce the amount of loss under this coverage to the extent that they do not exceed the amount of loss that otherwise would have been payable under this coverage.

**Our** payment will be determined based on the replacement cost of the food in a refrigerator or freezer at the time of the **home system breakdown**. **We** will pay up to \$500 or the limit shown in **your** Policy for the Temperature Change coverage, whichever is greater. However, in no event **we** will pay more than \$5,000 under this Spoilage coverage for any **one home system breakdown**, regardless of the number of appliances which stop working at the same time.

**We** do not cover any other refrigerated property, including but not limited to alcoholic beverages, medicine and beauty products.

- c) **Increased Living Expenses and Lost Rental Income**  
Coverage for Increased Living Expenses and Lost Rental Income is extended to this Home Systems Protection coverage.
- d) **Expediting Expenses**  
With respect to **your covered home equipment** that is damaged as the result of a **home system breakdown**, **we** will pay the reasonable extra cost to:
  - (i) make temporary repairs; or
  - (ii) expedite permanent repairs or permanent replacement.

### 3. Exclusions

Any exclusions in **your** Policy for mechanical breakdown and electrical breakdown do not apply to this Home Systems Protection coverage. The following exclusions are added:

#### Earth Movement

**We** do not cover loss, damage or expense caused directly or indirectly by any earth movement including, but not limited to:

- a) earthquake, including land shock waves or tremors before, during or after a volcanic eruption;
- b) landslide, mudslide or mudflow;
- c) subsidence or sinkhole collapse;
- d) tsunami or volcanic eruption; or
- e) any other naturally occurring earth movement including earth sinking, rising or shifting.

#### Electrical Disturbance

**We** do not cover loss, damage or expense caused directly or indirectly by electrical power surge or brown out, whether or not caused by lightning. However, with respect to **your** belongings **we** will pay for loss, damage or expense to tubes, transistors, electronic components or circuitry that are a part of appliances, fixtures, computers, home entertainment units or other types of electronic apparatus, caused by or resulting from artificially generated electrical current.

#### Installation or Repair

**We** do not cover loss or damage to **covered home equipment** while it is being installed, dismantled or repaired. However, this exclusion shall not apply if a covered **home system breakdown** necessitated such installation, dismantling or repair.

#### Property Perils

**We** do not cover loss, damage or expense caused directly or indirectly by any of the following perils, whether the excluded peril occurs on or off the **premises**:

- a) fire (including fire resulting from a **home system breakdown**), or smoke;
- b) water or other means used to extinguish a fire;
- c) explosion;

- d) lightning;
- e) windstorm or hail;
- f) impact by aircraft, spacecraft or land vehicle;
- g) breakage of glass;
- h) falling objects;
- i) weight of snow, ice or sleet;
- j) freezing caused by cold weather or resulting from a **home system breakdown**;
- k) collapse;
- l) riot or civil commotion;
- m) vandalism or malicious act that causes damage or destruction, however, this exclusion does not apply to a **cyber event**.
- n) theft, including damage by attempted theft; or
- o) **flood, surface water**, waves, tides, tidal waves, overflow of any body of water or their spray, all whether driven by wind or not.

### **Water Damage**

**We** do not cover loss, damage or expense caused directly or indirectly by water, including but not limited to:

- a) water that backs up or overflows from a sewer, drain or sump; or
- b) any other water damage including water damage resulting from a **home system breakdown**.

### **Property Not Covered**

**We** will not pay for any property that is not **covered home equipment** except for spoiled food to the extent it is covered under Spoilage in Property Coverages.

### **Property Covered Elsewhere**

**We** will not pay for loss covered under the Property section of **your** Policy or under any extension of coverage.

## **4. Conditions**

The following conditions are added:

### **Limit of Liability**

The Limit of Liability under this Home Systems Protection coverage for loss, damage or expense during the policy period, arising from any **one home system breakdown** to **covered home equipment**, is \$50,000.

Individual coverages are subject to limits. The most **we** will pay under any such coverage for loss, damage or expense arising from any **one home system breakdown** is the amount indicated as the limit for that coverage in the Property Coverages. These limits are a part of, and not in addition to, the Home Systems Protection Limit of Liability.

### **Deductible**

**We** will pay only that part of the total payable loss, arising from any **one home system breakdown**, that exceeds the Home Systems Protection Deductible shown on **your** Cover Page, subject to the applicable Limit of Liability in this Home Systems Protection coverage.

### **Environmental, Safety and Efficiency Improvements**

If **covered home equipment** requires replacement due to a **home system breakdown**, **we** will pay **your** additional cost to replace with equipment that is better for the environment, safer for people, or more energy or water efficient than the equipment being replaced.

However, **we** will not pay to increase the size or capacity of the equipment and **we** will not pay more than one hundred fifty (150) percent of what the cost would have been to replace with similar kind and quality. This condition does not apply to the replacement of component parts or to any property to which **Actual Cash Value** applies and does not increase the Limit of Liability that applies to this Home Systems Protection coverage.

## Loss Settlement

Losses under this Home Systems Protection coverage will be settled as follows:

- a) **Our** payment for damaged **covered home equipment** that is less than fifteen (15) years old from the date of manufacture, will be the lesser of:
  - (i) the applicable Limit of Liability;
  - (ii) the cost to repair the damaged **covered home equipment**;
  - (iii) the cost to replace the damaged **covered home equipment** with similar kind, quality and capacity on the same **premises**; or
  - (iv) the necessary amount actually spent to repair or replace the damaged **covered home equipment**.
- b) **Our** payment for damaged **covered home equipment** that is fifteen (15) years old or older from the date of manufacture, will be the lesser of:
  - (i) the applicable Limit of Liability;
  - (ii) the cost to repair the damaged **covered home equipment**; or
  - (iii) the **Actual Cash Value** of the damaged **covered home equipment**.
- c) Except as described in Environmental, Safety and Efficiency Improvements above, **you** are responsible for the extra cost of replacing damaged **covered home equipment** with property of a better kind or quality or of a different size or capacity.
- d) If **you** do not repair or replace the damaged **covered home equipment** within twenty four (24) months after the date of the **home system breakdown**, then **we** will pay only the lesser of:
  - (i) the cost it would have taken to repair or replace at the time of the **home system breakdown**;
  - (ii) the **Actual Cash Value** at the time of the **home system breakdown**; or
  - (iii) the applicable Home Systems Protection Limit of Liability.

## Ice Damming Snow Removal

If **you** incur an ice damming claim during the term of this policy **we** will pay up to \$1,000 to remove excess snow from the roof of **your dwelling** in order to mitigate the potential for further loss or damage from ice damming. **We** will do this only once during **your** policy term.

This coverage is not subject to a deductible.

## Identity Theft Coverage

**We** will pay for **identity theft** expenses up to the **amount of protection** shown on **your** Cover Page for each **occurrence**. These expenses are defined as the costs associated with the restoration of **your** identity. The policy deductible will apply.

The **identity theft occurrence** must take place during the policy term.

**You** are covered even if **you** do not discover the **occurrence** for up to a year after the policy term ends or after cancellation of the policy.

**We** will pay:

- a) the costs for obtaining up to two credit reports or profiles, notarizing affidavits and/or similar documents for law enforcement agencies, credit agencies and financial institutions or similar credit grantors.
- b) the cost to replace Canadian Government issued identification documentation, passports, driver's licence and birth certificates.
- c) the reasonable cost of certified mail, telephone expenses, and facsimile transmissions to **businesses**, law enforcement agencies, credit agencies and financial institutions or similar credit grantors.
- d) the fees associated with re-applying for loans due to the rejection of **your** original application as the lender(s) received incorrect information.

- e) up to 50% of the **amount of protection** shown on **your** Cover Page for this coverage for wages or salary lost by **you**. This includes time off work to complete fraud affidavits, or to meet with merchants, legal counsel, law enforcement agencies, credit agencies, and financial institutions or similar credit grantors.
- f) the reasonable legal fees incurred for:
  - (i) **your** defense for any claims(s) or any suit(s) made against **you** by any **business** or their collection agencies.
  - (ii) the removal of any criminal or civil judgments wrongly entered against **you**.
  - (iii) any challenge to the accuracy of information in **your** credit report.
  - (iv) recovering assets acquired by a third party.

This coverage does not apply to losses covered under the Credit, Debit, or Electronic Funds Transfer Cards, Cheques, and Counterfeit Money Coverage.

### **Inflation Protection Factor**

To help protect **you** in the event **you** have a loss, **we** will increase the total **amount of protection** on **your dwelling**, outbuildings, and belongings by a portion of the Inflation Protection Factor (IPF) percentage (as shown on **your** Cover Page) as follows:

- 2 months after inception date – 25% of the IPF
- 5 months after inception date – 50% of the IPF
- 8 months after inception date – 75% of the IPF
- 11 months after inception date – 100% of the IPF

**Inception** means the effective date of the policy or, if the policy has been in force for more than one year, its last anniversary date. If **you** request a change in the amount of insurance during the policy term, the effective date of that change will be considered the **inception**, until the next policy anniversary date.

**Vacant** buildings do not have this added feature.

### **Lock Replacement Coverage**

**We** will pay up to \$3,000 for the cost of changing the key combination in **your** lock set or, if necessary, replacing the lock set(s) on **your dwelling** or outbuildings if their keys are stolen. This coverage is not subject to a deductible. **Your** policy must cover theft for this coverage to apply.

### **Loss of Income**

**We** will pay up to \$250 per day for a period of 10 days to reimburse **you** or **your** spouse for the actual loss of income **you** incur if **you** must be away from work to attend to a claim under this policy. These costs must be incurred following the loss and during the period of claims settlement. **We** will not reimburse **your** employer for any payments they make to **you** during this lost time. This coverage is not subject to a deductible.

### **Mortgage Rate Protector**

**You** may use this feature after a total loss to **your dwelling**. A total loss is one equal to at least the **amount of protection** shown on **your** Cover Page. It must also be a loss for which **you** are covered.

Sometimes **your** bank or lending institution may have the right to call in **your** mortgage after such a loss. If they do, **you** may have to take out a new one at a higher rate of interest. **We** will pay the difference between the old and new rates on the balance of **your** outstanding mortgage.

**We** will pay each month. **We** will pay until the term of **your** old mortgage would have expired. But **we** will stop paying if **you** give up title to or interest in **your premises**.

**We** will also pay for fees charged by **your** lawyer to prepare and register the new mortgage. **We** will not pay for other costs, such as judgments or service charges.

## Outdoor Trees, Shrubs, Plants and Lawns

**You** may use up to 5% of the **amount of protection** shown on **your dwelling** to pay for loss or damage to outdoor trees, shrubs, plants and lawns. Loss must be due to one of these eight causes: 1) Fire. 2) Lightning. 3) Explosion or Implosion. 4) Riot. 5) Impact by Aircraft, Spacecraft or Land Vehicles. 6) Vandalism. 7) Malicious Acts. 8) Theft including damage caused by attempted theft.

**We** will pay up to \$2,500 for **your** lawn, single tree, plant or shrub including debris removal. This extension of coverage does not increase the amount of coverage available under **Property with Special Limits of Insurance** for cannabis plants. **We** do not insure any items grown for commercial purposes or sale.

## Property Protection Coverage

**We** will pay for property that is damaged or used trying to protect **your dwelling**, outbuildings, or belongings from a loss. For example, **we** will pay to recharge a neighbor's fire extinguisher if it was used to fight **your** fire. **We** will not pay for property owned by a fire department. The amount **we** pay adds to **your total amount of protection**.

## Tear Out

**We** will pay to remove and replace or repair parts of **your dwelling** or **premises** if that is necessary to repair **rupture** damage to plumbing, heating, fire sprinkler or air conditioning systems.

**We** will not pay the cost for tearing out and replacing or repairing property for damage related to swimming pools, hot tubs or similar installations, public **watermains**, or sewers.

This coverage is not subject to a deductible.

## Temperature Change

If there is a failure of any system in **your dwelling** or outbuilding that maintains an artificial temperature, such as **your** furnace or freezer, including mechanical breakdown, accidental unplugging or off premises power interruption, **we** will pay for the loss or damage to **your** belongings that is caused by the resulting change in temperature. The belongings must be inside a building.

## Optional Coverages

**Your Cover Page** will show which of the following optional coverages apply to your policy.

### Lifestyle Coverage Options

Each of these lifestyle coverages options are available for an additional premium. **Your Cover Page** will show which (if any) of these **you** have chosen.

#### 1. Lifestyle Option A – Business

If **your Cover Page** shows **you** have this coverage **we** will pay the following increased limits under **Property with Special Limits of Insurance**. Any belongings **we** cover as special belongings or which are specifically insured elsewhere are not covered here. For losses due to any **insured peril** **we** will pay up to these amounts:

- a) \$25,000 in all for books, tools, instruments and computer hardware pertaining to a **business**, profession, trade, or occupation. They are covered only at **your premises**. **We** will pay up to \$5,000 in all for books, tools, instruments and computer hardware pertaining to a **business**, profession, trade or occupation away from **your premises**. **We** do not cover other **business property**, such as samples, supplies, or goods held for sale.

Limits for **Credit, Debit, or Electronic Funds Transfer Cards, Cheques, and Counterfeit Money Coverage** – is increased to \$50,000 in total for all losses in any one policy term.

Refer to the coverage descriptions for the applicable terms, conditions and exclusions.

Limits of coverage under **Part 2 – Personal Liability Coverage** will be increased as follows:

- i) Voluntary Medical Payments will increase to \$25,000.
- ii) Voluntary Property Damage Payments will increase to \$25,000.
- iii) Defense Settlement – Supplementary Payments will increase to \$500 a day for actual loss of wages or salary.

Please refer to Part 2 – Personal Liability section of this policy for applicable terms, conditions and exclusions.

## 2. Lifestyle Option B – Collectibles and Treasures

If **your** Cover Page shows **you** have this coverage **we** will pay the following increased limits under **Property with Special Limits of Insurance**. Any belongings **we** cover as special belongings or which are specifically insured elsewhere are not covered here. For losses due to any **insured peril we** will pay up to these amounts:

- a) \$10,000 in all for collectibles, such as sports cards, sports memorabilia and comic books.

For losses due to Theft and Comprehensive Perils **we** will pay up to these amounts:

- a) \$35,000 in all for jewelry, watches and gems.
- b) \$35,000 in all for furs, fur garments and garments trimmed with fur.
- c) \$15,000 in all for manuscripts, stamps, and philatelic property (such as stamp collections).
- d) \$15,000 in all for numismatic property (such as coin collections).

Refer to the coverage descriptions for the applicable terms, conditions and exclusions.

## 3. Lifestyle Option C – Family and Security

If **your** Cover Page shows **you** have this coverage **we** will pay the following increased limits under **Property with Special Limits of Insurance**. Any belongings **we** cover as special belongings or which are specifically insured elsewhere are not covered here. For losses due to any **insured peril we** will pay up to these amounts:

- a) \$25,000 in all for securities.
- b) \$2,500 for money and \$2,500 for bullion. Money also includes gift cards, cash cards and gift certificates.
- c) \$25,000 in all for cemetery property anywhere in Canada.

Limits for **Additional Baby Sitting Expense** – if **your dwelling** is rendered unlivable will increase up to \$100 in total per day for a period of 10 days.

Limits for **Identity Theft Coverage** – will increase to \$50,000.

Limits for **Loss of Income** – **we** will increase to \$500 per day for a period of 10 days to reimburse **you** or **your** spouse for the actual loss of income **you** incur if **you** must be away from work to attend to a claim under this policy.

Refer to the coverage descriptions for the applicable terms, conditions and exclusions.

## 4. Lifestyle Option D – Home and Recreation

If **your** Cover Page shows **you** have this coverage **we** will pay the following increased limits under **Property with Special Limits of Insurance**. Any belongings **we** cover as special belongings or which are specifically insured elsewhere are not covered here. For losses due to any **insured peril we** will pay up to these amounts:

- a) \$25,000 in all for watercraft, their equipment, accessories, outboard motors and **jet propulsion personal watercraft**, including unlicensed boat trailers that are not required to be licensed. Coverage for fire, lightning and transportation applies anywhere in Canada or the continental U.S.A. Other perils **you** are insured for apply only at **your premises**. **We** do not cover loss or damage caused by freezing.
- b) \$15,000 in all to recreate personal records stored in a home computer located on **your premises**. The loss must be due to an **insured peril**.



This coverage does not apply to **business** records stored in a home computer.

- c) \$10,000 in all for household animals, birds or fish after their death or necessary destruction that occurred within 30 days of injury caused by fire, lightning, explosion or smoke.
- d) \$25,000 for each lawnmower, garden tractor or snowblower and their attachments and accessories.

For losses due to Theft and Comprehensive Perils **we** will pay up to these amounts:

- a) \$10,000 for each bicycle, tricycle, unicycle or electric assisted bicycle (up to 500 watts and not exceeding 32 km/h), including accessories and attached equipment.

Limits for **Lock Replacement Coverage** – will increase to \$5,000 for the cost of changing the key combination in **your** lock set or, if necessary, replacing the lock set(s) on **your dwelling** or outbuildings if their keys are stolen.

Limits for **Outdoor Trees, Shrubs, Plants and Lawns** – will increase to 10% of the **amount of protection** shown on **your dwelling**. **We** will pay up to \$5,000 for **your** lawn, single tree, plant or shrub including debris removal. **We** do not insure any items grown for commercial purposes or sale.

Refer to the coverage descriptions for the applicable terms, conditions and exclusions.

## Loss of Use

If **you** insure a boat, motor or a **jet propulsion personal watercraft** **we** will pay up to 15% of the **amount of protection** shown on **your** Cover Page for that unit up to a maximum of \$1,000 for rental of a similar replacement if the boat, motor or **jet propulsion personal watercraft** is damaged or destroyed by an **insured peril** and becomes inoperable.

Payment starts after **you** tell **us** about the loss or damage and **we** confirm coverage. It ends when one of these three things takes place:

- 1) **your** watercraft is repaired.
- 2) **your** watercraft is replaced.
- 3) **we** offer to pay for the loss or damage.

## Other Optional Coverages

### Service Line Coverage

If **your** Cover Page shows **you** have this coverage, **we** will pay up to the **amount of protection** shown for Service Line Coverage for loss, damage or expense arising from any **one service line failure**. Coverage applies only at the location shown on **your** Cover Page but coverage does not apply while **your premises** is under construction or **vacant**.

This coverage does not increase any limit of liability provided under Part 1 of this policy.

#### 1. Definitions

With respect to the coverage provided by this optional coverage, the following definitions are added:

**Covered Service Line** means exterior underground piping and wiring, including permanent connections, valves or attached devices providing one of the following services to **your premises**:

- a) communications, including cable transmission, data transmission, internet access and telecommunications;
- b) compressed air;
- c) drainage;
- d) electrical power;
- e) heating, including geothermal, natural gas, propane and steam;
- f) waste disposal; or
- g) water.

A **covered service line** must be owned by **you** or **you** must be responsible for its repair or replacement as required by law, regulation or service agreement. Should repair or replacement be **your** responsibility, a **covered service line** ends at the precise location where **your** responsibility for such repair or replacement ends. However, in no event will a **covered service line** extend beyond the point of connection to the main service or utility line.

**Covered service line** does not include:

- a) piping or wiring that is not connected and ready for use;
- b) that part of piping or wiring that runs through or under a body of water, including but not limited to a swimming pool, pond or lake;
- c) that part of piping or wiring that runs under the **dwelling** or other structure. However, this clause c) shall not apply to piping or wiring that runs under:
  - (i) a driveway or walkway;
  - (ii) a structure, such as a deck raised sufficiently from the ground that such piping or wiring can be accessed without damaging or dismantling any structure; or
- d) sprinkler system pipes.

**Earth Movement** means:

- a) **earthquake**, including land shock waves or tremors before, during or after a volcanic eruption;
- b) landslide, mudslide or mudflow;
- c) subsidence or sinkhole collapse;
- d) tsunami or volcanic eruption; or
- e) any other naturally occurring **earth movement** including earth sinking, rising or shifting.

**One service line failure** means if an initial **service line failure** causes other **service line failures**, all will be considered **one service line failure**. All **service line failures** that are the result of the same event will be considered **one service line failure**.

**Service Line Failure** means a leak, break, tear, **rupture, collapse** or electrical arcing of a **covered service line** not otherwise excluded by this coverage. A **service line failure** may be caused by, but is not limited to, the following perils:

- a) wear and tear, marring, deterioration or hidden decay;
- b) rust or other corrosion;
- c) mechanical breakdown, latent defect or inherent vice;
- d) weight of vehicles, equipment, animals or people;
- e) vermin, insects, rodents or other animals;
- f) artificially generated electrical current;
- g) freezing or frost heave;
- h) external force from a shovel, backhoe or other form of excavation; or
- i) tree or other root invasion.

**Service line failure** does not include blockage, sag or low pressure of a **covered service line** when there is no physical damage to the **covered service line**.

## 2. Property Coverages

The following coverages are added, subject to the applicable Service Line Limit of Liability, unless otherwise specified below:

- a) **Damage to covered service line**  
**We** will pay for physical loss or damage to **your covered service line** that is the direct result of a **service line failure**.
- b) **Excavation costs**  
With respect to **your covered service line** that is damaged as the result of a **service line failure**, **we** will pay the necessary and reasonable excavation costs that are required to repair or replace the damaged **covered service line**.

- c) **Expediting expenses**  
With respect to **your covered service line** that is damaged as the result of a **service line failure**, we will pay the reasonable extra cost to:
  - (i) make temporary repairs; and
  - (ii) expedite permanent repairs or permanent replacement.
- d) **Increased living expenses and lost rental income**  
Coverage for Increased Living Expenses and Lost Rental Income is extended to Service Line Coverage.
- e) **Outdoor property**  
**We** will pay for **your** outdoor property, including but not limited to trees, shrubs, plants, lawns, walkways and driveways, that is damaged as a result of a **service line failure** or that is damaged during the excavation of **your covered service line** following a **service line failure**.

### 3. Exclusions

In addition to all other exclusions indicated in **your** Policy, the following exclusions are added to this Service Line Coverage:

#### Earth Movement

**We** will not pay for loss, damage or expense caused directly or indirectly by **earth movement**, except for **earth movement** that results from the ground thawing after a freeze.

#### Increased Usage of Services

**We** will not pay additional costs incurred for loss or increased usage of water, natural gas, propane or any other service caused by or resulting from a **service line failure**.

#### Installation or Repair

**We** will not pay for loss or damage to a **covered service line** that is damaged while it is being installed, dismantled or repaired. However, this exclusion shall not apply if a covered **service line failure** necessitated such installation, dismantling or repair.

#### Pollutant Clean Up

**We** will not pay to clean up or remove pollutants, hazardous waste or sewage.

#### Property Perils

**We** will not pay for loss, damage or expense caused directly or indirectly by any of the following perils:

- a) fire, including fire resulting from a **service line failure**, or smoke;
- b) water or other means used to extinguish a fire;
- c) explosion;
- d) lightning;
- e) windstorm or hail;
- f) impact by aircraft;
- g) breakage of glass;
- h) riot or civil commotion;
- i) theft, including damage by attempted theft; or
- j) **flood, surface water**, waves, tides, tidal waves, overflow of any body of water or their spray, all whether driven by wind or not or water that backs up or overflows from a sewer, drain or sump.

#### Property not covered

**We** will not pay for loss or damage to:

- a) septic systems, including leach fields, septic tanks, pumps, motors or piping that runs from the septic tank to the leach fields, other than loss or damage to covered waste disposal piping running from **your dwelling** or other structure to a septic tank;
- b) water wells, including well pumps or motors;
- c) above ground heating and cooling systems, including heat pumps; or

d) sprinkler system pumps, motors or heads.

#### **Property covered elsewhere**

**We** will not pay for loss covered under the Property section of **your** Policy or under any extension endorsement attached thereto.

#### **4. Conditions**

In addition to all other conditions indicated in **your** Policy, the following conditions are added to this Service Line Coverage:

##### **Limit of Liability**

The most **we** will pay under this Service Line Coverage for loss, damage or expense during the policy period, arising from any **one service line failure** to any **covered service line** is \$10,000.

##### **Deductible**

**We** will pay only that part of the total payable loss, arising from any **one service line failure**, that exceeds the Service Line deductible shown on **your** Cover Page, subject to the applicable Limit of Liability in this Service Line Coverage.

##### **Environmental, Safety and Efficiency Improvements**

If a **covered service line** requires replacement due to a **service line failure**, **we** will pay **your** additional cost to replace with materials that are better for the environment, safer for people, or more energy or water efficient than the materials being replaced.

However, **we** will not pay to increase the size or capacity of the materials and **we** will not pay more than one hundred and fifty (150) percent of what the cost would have been to replace with similar kind and quality. This condition does not increase the Limit of Liability that applies to this Service Line Coverage.

##### **Loss Settlement**

Losses under this Service Line Coverage will be settled as follows:

**Our** payment for damaged **covered service line** will be the lessor of:

- a) the applicable Limit of Liability;
- b) the cost to repair the damaged **covered service line**;
- c) the cost to replace the damaged **covered service line** with similar kind, quality and capacity on the same **premises**; or
- d) the necessary amount actually spent to repair or replace the damaged **covered service line**.

Except as described in Environmental, Safety and Efficiency Improvements above, **you** are responsible for the extra cost of replacing damaged **covered service line** with materials of a better kind, quality or of a different size or capacity.

**You** are responsible for the extra cost to alter or relocate **covered service line**, unless such alteration or relocation is required by law or ordinance.

**You** are responsible for any extra cost incurred to remove, replace or repair any structure when such cost is incurred to access the **covered service line**.

#### **Sewer Back Up Coverage**

If this coverage is shown on **your** Cover Page, **we** will pay up to the policy limit for loss or damage caused by **sewer back up**. If a sub-limit for this coverage is displayed on **your** Cover Page, the most **we** will pay for this coverage is the **amount of protection** that is shown for that location.

This is a separate amount of insurance that does not add to the total **amount of protection** stated on **your** Cover Page.

If Single Limit is shown on **your** Cover Page, it does not apply to loss or damage provided under this coverage.

**We** do not cover loss or damage caused by:

- a) backup, discharge or escape or overflow of water or sewage from public sewers or drains outside **your dwelling**.
- b) seepage, or continuous or repeated leakage.

- c) **flood, ground water or surface water** unless there is clear evidence that **flood water, ground water or surface water** in **your dwelling** or outbuildings where the **sewer back up** loss occurred entered solely from the sewer, sump, or septic system into **your dwelling** or outbuildings.
- d) back up or accidental discharge or escape of water or sewage from a sewer, sump or septic tank resulting from or contributed to by **flood, surface water or ground water** unless there is clear evidence that water or sewage in **your dwelling** or outbuildings where the **sewer back up** loss occurred entered solely from the sewer, sump, or septic system into **your dwelling** or outbuildings.
- e) waves, tides, tidal waves, tsunamis, storm surge, **seiche**, spray, ice, waterborne ice, shoreline ice build-up, or waterborne objects, whether any of these are driven by wind or not.

**We** do not cover **sewer back up to your dwelling** or belongings while **your premises** are **vacant**, even if **we** have given permission for vacancy elsewhere.

### Single Limit Coverage

Single Limit Coverage is equal to 150% of the Dwelling amount shown on **your** Cover Page. **We** will pay for insured loss or damage if a single event or **occurrence** results in loss or damage under more than one of the following coverages:

- Outbuildings;
- Belongings;
- Additional Living Expenses.

If the limit under any individual coverage is depleted, the unused portions of the other coverages are available for any one loss.

### Water Protection Coverage

If this coverage is shown on **your** Cover Page **we** will pay for direct physical loss or damage caused by:

- **flood**;
- **surface water** that enters **your dwelling** through a point at or above the surface of the ground;
- the sudden and accidental entrance of **ground water** into **your dwelling** or outbuilding through basement walls, foundations or floors resulting from and happening at the same time as a **flood** or **surface water**; or
- **sewer back up**.

Coverage applies only at the location shown on **your** Cover Page.

**You** are also insured for Additional Living Expenses due to Prohibited Access because of mass evacuation, as defined in **your** policy, provided the evacuation is a direct result of a cause of loss listed above.

**We** do not cover loss or damage caused by:

- a) the entrance of **ground water** into **your dwelling** or outbuilding through basement walls, foundations or floors unless sudden and accidental and results from or happens at the same time as **flood** or **surface water**. This exclusion also applies to the entry of **ground water** related to the seasonal melting of ice and snow and water escaping, running or overflowing from an eavestrough or downspout unless sudden and accidental and results from or happens at the same time as **flood** or **surface water**.
- b) waves, tides, tidal waves, tsunamis, storm surge, **seiche**, spray, ice, waterborne ice, shoreline ice build-up or waterborne objects, whether any of these are driven by wind or not.
- c) the escape of water that results from the intentional breach of any man-made structure constructed for the purpose of holding back, containing or controlling any body of water. These structures include but are not limited to dams, dikes or levees.
- d) continuous or repeated seepage or leakage of water or sewage.
- e) landslide or any other **earth movement**.

- f) back up, discharge or escape or overflow of water or sewage from public watermains, sewers or drains outside **your dwelling**.
- g) **flood, surface water or ground water** to sidewalks, driveways, foundation walls or foundation floors.
- h) **flood, surface water or ground water** to any mobile home.

These exclusions apply whether or not there are one or more other causes or events (whether covered or not) that contribute at the same time or in any other sequence to the loss or damage happening.

### Amount of Protection

If the location on **your** Cover Page, to which Water Protection Coverage applies, shows that Guaranteed Replacement Cost applies, **we** will pay up to a maximum of 125% of the amount of protection shown on the Cover Page for the **dwelling** to repair or replace **your dwelling**.

Single Limit Coverage does not apply to any loss or damage covered under Water Protection Coverage.

Coverage also applies to personal use outbuildings listed separately on **your** policy. The **amount of protection** will be the lesser of:

- the value these outbuildings have been insured for; or
- the **amount of protection** for Water Protection Coverage applying to **your dwelling** at that location.

If a sub-limit for Water Protection Coverage is displayed on **your** Cover Page, the most **we** will pay for this coverage in total is the **amount of protection** that is shown for that location, including personal use outbuildings listed separately on **your** policy.

Water Protection Coverage is a separate amount of insurance that does not add to the total **amount of protection** stated on **your** Cover Page.

### Deductible

**We** will only pay for loss or damage that exceeds the deductible shown on **your** Cover Page for this coverage.

### Special Conditions

Coverage does not apply while **your premises** are **vacant**, even if **we** have given permission for vacancy elsewhere.

**We** do not pay for loss or damage to Outdoor Trees, Shrubs, Plants and Lawns under this coverage. **We** will only pay to replace soil washed away by floodwaters if this becomes necessary in order to repair or replace insured **dwelling**s or outbuildings that are damaged by an insured loss under this coverage.

All other terms, conditions, limitations and exclusions of the policy apply.

### Voluntary Fire Fighting Coverage

If **your** Cover Page shows that **you** have this coverage, **we** will pay up to the **amount of protection** shown to a fire department for its services. They must deal with a fire loss for which **your dwelling**, outbuildings, or belongings are covered or they must be needed to protect **your** property, or property of others adjacent to **your premises**, from such a loss.

This coverage will apply to all property and locations shown on **your** Cover Page.

**We** will not pay for loss or damage to property owned or used by a fire department.

This coverage is not subject to a deductible.

### Settling a Claim

**Your** Cover Page will show the **amounts of protection** on property insured in Part 1. These amounts, along with the features **we** have said add to **your amount of protection**, are the most **we** will pay for **your** loss. The only exception to this is if **you** have Guaranteed Replacement Cost.

**We** will pay for insured loss or damage up to the amount of **your** financial interest in the insured property, but not exceeding the applicable **amount(s) of protection** for any loss or damage arising out of one **occurrence**.

Any payments for loss or damage shall not reduce the amounts of insurance provided by this policy.

**We** will not pay for any increased costs due to unnecessary delays on **your** part.

**Our** payment will also depend on **your** share of the loss and other rules used to settle claims. These are explained below.

### **Deductible**

A deductible is used for losses covered in Part 1.

A deductible means that **you** will have to bear the first part of **your** loss yourself. **We** will subtract this amount from the total of **your** loss, then **we** will pay for the rest of **your** loss. **We** will pay up to **your** total **amount of protection**. **We** will not pay if **your** loss is less than the deductible. The deductible is shown on **your** Cover Page.

### **Single Highest Deductible**

**You** may have different deductibles depending on the type of property and the type of loss that **we** cover. In the event of a loss where more than one of **your** SGI CANADA policies are involved or where multiple deductibles apply under one loss, only the single highest deductible will be applied.

### **Franchise Clause**

**We** will pay the full amount of **your** insured loss where the amount of loss or damage is greater than \$25,000 or 10 times the policy deductible, whichever is greater. This Clause will not apply to any loss or damage caused by any of the following causes of loss:

- **water escape** and **rupture**;
- **sewer back up**;
- **flood**;
- **surface water**; or
- **ground water**.

### **Dwelling**

**We** will pay to repair or replace **your dwelling** according to the terms and conditions of Guaranteed Replacement Cost outlined below.

### **Guaranteed Replacement Cost**

**We** will pay to repair or replace **your dwelling** at today's prices with material of similar kind and quality. **We** will do this even if the cost is more than the **amount of protection** shown on **your** Cover Page. But **we** will not pay for increased costs due to any law or bylaw dealing with building or repair, except as mentioned under the **Added Features of Your Part 1 Coverage – Bylaw Coverage**.

Guaranteed Replacement Cost does not apply:

- a) to any **dwelling** that is **vacant** at the time of loss.
- b) when the loss or damage is caused by the sudden and accidental bursting or overflowing of **your** domestic fixed fuel oil tank, apparatus or pipes.

After a loss **you** must do three things to get this coverage:

- **you** must rebuild **your dwelling** on a permanent foundation.
- **you** must rebuild **your dwelling** within a reasonable time.
- **you** must re-occupy **your** residence as **your principal residence**.

**We** will not pay for increased costs due to unnecessary delays on **your** part.

**You must tell us if you are making changes to your dwelling that will increase its total Replacement Cost by \$25,000 or more, and you must tell us within 90 days of the date when work started.** For example, when **you** add on to **your dwelling** or build rooms in **your** basement. **You** must pay any additional premium for this increase in value. If **you** do not tell **us** of such changes in replacement values as required, **we** will not pay more than the **amount of protection** shown on **your** Cover Page. The basis of settlement will be on a **Replacement Cost** basis as defined previously in this booklet. Guaranteed Replacement Cost will not apply. **We** will increase the **amount of protection** shown on **your** Cover Page only by the amount allowed under the **Added Features of Your Part 1 Coverage – Inflation Protection Factor**.

### **Replacement Cost and Actual Cash Value**

— as defined in the Definitions section.

**We** will use one of these methods to find the amount of **your** loss.

### **Dwelling and Outbuildings**

If **you** repair or replace the damaged or destroyed building on the same site with materials of similar kind and quality within a reasonable time after the damage, **you** may choose as the basis of loss settlement either (A) **Replacement Cost**, or (B) **Actual Cash Value**.

- (A) The actual cost of repairs or replacement (whichever is less) without deduction for depreciation. **We** will only pay up to the total **amount of protection** shown on **your** Cover Page, unless Guaranteed Replacement Cost applies.
- (B) The **Actual Cash Value** of the property at the date of loss. Settlement will be **Actual Cash Value**, if any of the following happens:
- **you** do not repair or replace **your dwelling** or outbuilding on a permanent foundation.
  - **you** do not repair or replace **your dwelling** or outbuilding within a reasonable time.
  - **you** do not re-occupy **your dwelling** as **your principal residence**.

### **Belongings**

**We** will pay the cost of repair or the cost of new belongings (whichever is less) of similar kind, quality and usefulness up to **your total amount of protection** for belongings. If **you** replace a belonging with one of lesser quality, **we** will only pay the amount **you** paid for the replacement. **You** must give **us** written proof of replacement or repair in order to get **Replacement Cost** coverage. **You** may choose payment on an **Actual Cash Value** basis initially. **You** may make a subsequent claim on a **Replacement Cost** basis but not later than two years after the date of loss or damage. **We** will not pay for increased costs due to unnecessary delays on **your** part. **We** will keep any salvage or proceeds from salvage.

### **Property Subject to Actual Cash Value Settlements**

**We** will only pay the **Actual Cash Value** for loss or damage to these eight types of property:

- 1) a belonging that is not in good, useable condition at the time of loss.
- 2) a belonging not in current use by **you** at the time of loss that **you** stored away and for which **you** had no specific future use.
- 3) a belonging of an age or condition that makes it out of date or no longer useable for its original purpose.
- 4) art works, antiques, rare objects, and other items that cannot be replaced.
- 5) a belonging that has not been repaired or replaced after a loss.
- 6) spare automobile, all terrain vehicle and dirt bike parts and accessories.
- 7) watercraft, their equipment, accessories, outboard motors, and **jet propulsion personal watercraft**, including unlicensed boat trailers that are more than 10 years of age from the date they were originally purchased as new.



- 8) buildings and structures where the wall or roof construction consists of tensioned fabric, poly, canvas or similar covering.

### **Pairs and Sets**

#### **(Applies to Belongings and Special Belongings)**

**Pair:** If there is a loss to half of a pair, **we** will pay for the complete pair. The undamaged piece becomes **our** property.

**Set:** For items that are part of a set of two or more pieces, **we** will only pay for those parts that had the loss. For example, if **your** chair is destroyed, **we** would pay for that damage. **We** would not pay for the matching sofa, unless it was damaged as well.

### **Obsolescence – Dwelling, Outbuildings and Belongings**

**We** will not pay for increased costs that result when **you** cannot repair or replace **your** property because materials or parts are unavailable, obsolete, or outmoded. **We** will only pay the cost that would have been incurred if materials or parts were available. **We** will pay the last known cost of materials or parts. This limitation will not apply to insured loss or damage to roofs, roof coverings, exterior siding materials, soffitt, fascia, eavestroughs, downspouts connected to eavestroughs or vehicle entry garage doors forming part of **your dwelling** or outbuildings, nor to floor coverings forming part of **your dwelling**.

## **Property with Special Limits of Insurance**

For certain types of property the amount **we** will pay is explained below. If that item is scheduled as a Special Belonging or specifically insured elsewhere, the basic limitation within the policy no longer applies to that item. The deductible on **your** Cover Page applies.

- (1) **Unless otherwise specified, for losses due to any insured peril we will pay up to these amounts:**
- a) \$10,000 in all for books, tools, instruments and computer hardware pertaining to a **business**, profession, trade, or occupation. They are covered only at **your premises**. **We** do not cover other **business** or farm property, such as samples, supplies, or goods held for sale.
  - b) \$10,000 in all for securities.
  - c) \$1,000 for money and \$1,000 for bullion. Money also includes gift cards, cash cards and gift certificates.
  - d) \$10,000 in all for watercraft, their equipment, accessories, outboard motors and **jet propulsion personal watercraft**, including unlicensed boat trailers that are not required to be licensed. Coverage for fire, lightning and transportation applies anywhere in Canada or the continental U.S.A. Other perils **you** are insured for apply only at **your premises**. **We** do not cover loss or damage caused by freezing.
  - e) \$10,000 in all to recreate personal records stored in a home computer located on **your premises**. The loss must be due to an **insured peril**. This coverage does not apply to **business** records stored in a home computer.
  - f) \$5,000 in all for household animals, birds or fish after their death or necessary destruction that occurred within 30 days of injury caused by fire, lightning, explosion or smoke.
  - g) \$15,000 for each lawnmower, garden tractor or snowblower and their attachments and accessories.
  - h) \$5,000 in all for collectibles, such as sports cards, sports memorabilia and comic books.
  - i) \$10,000 in all for cemetery property anywhere in Canada.
  - j) \$2,500 in all for spare automobile, all terrain vehicle and dirt bike parts and accessories.
  - k) \$5,000 in all for garden sheds and gazebos while located on a farm premises.
  - l) \$1,000 in all for cannabis in all consumable forms and cannabis plants, whether for recreational or medicinal use.

- (2) **For losses due to Theft, and Comprehensive Perils** (limits not applicable to the **Specified Perils** previously defined) **we** will pay up to these amounts:
- a) \$25,000 in all for jewelry, watches and gems.
  - b) \$25,000 in all for furs, fur garments and garments trimmed with fur.
  - c) \$10,000 in all for manuscripts, stamps, and philatelic property (such as stamp collections).
  - d) \$10,000 in all for numismatic property (such as coin collections).
  - e) \$5,000 for each bicycle, tricycle, unicycle or electric assisted bicycle (up to 500 watts and not exceeding 32 km/h), including accessories and attached equipment.

## Property and Causes of Loss We Do Not Cover

### We do not cover the following:

- a) loss or damage not due to a sudden, unexpected event.
- b) loss or damage caused by settling, expansion, contraction, moving, shifting, bulging, buckling or cracking, unless fire or explosion follows, then **we** will pay for the resulting damage. **We** will cover damage to building glass.
- c) loss or damage caused by snowslide, earthquake, landslide, or any **earth movement**. However, if any of those results in fire or explosion, **we** will pay for the resulting loss or damage.
- d) the cost of making good any faulty design, material, or workmanship.
- e) buildings, outbuildings, structures, belongings and any other property when designed, used, or intended for use in whole or in part for:
  - (i) **business** or farming purposes, but in the case of personal computers and related office equipment, **we** will cover them if used for farming purposes; or
  - (ii) storage, housing or upkeep of agricultural products or supplies, livestock, poultry or animals other than household pets;

### except as provided under **Property with Special Limits of Insurance**.

Incidental office use is permitted.

- f) livestock, poultry or animals other than household pets.
- g) (i) loss or damage caused directly or indirectly, in whole or in part, by any **fungi** or **spore(s)**.
- (ii) the cost or expense for any testing, monitoring, evaluating or assessing of **fungi** or **spore(s)**.
- h) motorized vehicles, trailers and aircraft. This includes such things as cars, trucks, skidsteers, motorcycles, motorized snow vehicles, all-terrain vehicles, dirt bikes, go-carts, dune buggies, hang gliders, ultralights or other similar aircraft of any name. Nor do **we** cover any parts, furnishings or equipment of those things. For example, media transmission (such as portable video screens), stereo equipment, tires or antennae. However, **we** will cover motorized wheel chairs, lawnmowers, snowblowers, garden equipment, golf carts and electric assisted bicycles (up to 500 watts and not exceeding 32 km/h). Coverage for skidsteers and tractors (31 HP or greater) applies only at **your premises** for personal use only (if shown on **your** Cover Page).  
An unlicensed boat trailer kept at **your premises** and spare automobile parts and accessories are special cases. These are shown in **Property with Special Limits of Insurance**.
- i) property illegally acquired, used, kept, or imported.
- j) losses or increased costs of repair due to any bylaw, ordinance, law, act or regulation regulating the zoning, demolition, repair, or construction of buildings and their related services, except as mentioned under the **Added Features of Your Part 1 Coverage – Bylaw Coverage**.
- k) loss or damage to property on exhibit or display, or any time **your** property is being held for sale by others.

- l) loss or damage resulting from criminal or wilful acts done by **you** or by any person whose property is insured under this policy, including such acts done for **you** by someone else.
- m) loss or damage caused directly or indirectly by any illegal or unauthorized activity related to and including the growing, harvesting, manufacturing, processing, storing, sale or distribution of any drug or narcotic or the possession of any substances or items of any kind which constitutes a criminal offence to any **dwellings**, outbuildings or belongings contained therein, whether or not **you** have any knowledge of or are able or unable to control such illegal activity. This includes any alteration of the **premises** to facilitate such illegal activity.
- n) belongings undergoing any process, including cleaning or being worked on, where the damage results from such process. Resulting damage to other property caused by an **insured peril** is covered.
- o) property lawfully seized or confiscated. But **we** will cover such property if it is destroyed to prevent the spread of fire.
- p) loss or damage caused by acts **you** deliberately did or acts **you** failed to do.
- q) loss or damage to **dwellings** or outbuildings while being moved, or while being raised off or lowered onto its foundation, or to belongings contained therein.
- r) loss resulting from a change in ownership of property that is agreed to, even if that change was brought about by trickery or fraud.
- s) loss or damage resulting from contamination or pollution, or the release, discharge or dispersal of contaminants or **pollutants**, unless the loss or damage to insured property is caused by the sudden and accidental bursting or overflowing of **your** domestic fixed fuel oil tank apparatus or pipes.
- t) (i) loss or damage to **data**, or
  - (ii) loss or damage caused directly or indirectly by a **data problem**. However, if loss or damage caused by a **data problem** results in the **occurrence** of further loss of or damage to property insured that is directly caused by fire, explosion or implosion, smoke, or **water escape** and **rupture**, all as described under **Specified Perils**, this exclusion shall not apply to such resulting loss or damage.
- u) loss or damage to any removed heating systems on the **premises**, including the structure or enclosure housing the unit(s), and all contents of the same structure if caused by or resulting from the use of the heating unit.
- v) **dwellings** or outbuildings that have been placarded or condemned by any authority, or belongings contained therein.
- w) books of account, evidence of debt or title, and documents or other evidence to establish ownership, or the right or claim to a benefit or thing.
- x) wind turbine systems including all related equipment and structures manufactured for a rated power generation exceeding 1kW.
- y) loss or damage caused directly or indirectly, in whole or in part, by **terrorism** or by any activity or decision of a government agency or other entity to prevent, respond to or terminate **terrorism** regardless of any other cause or event that contributes concurrently or in any sequence to the loss or damage, but **you** are still insured for ensuing loss or damage which results directly from fire or explosion.
- z) loss or damage caused by a nuclear incident as defined in the *Nuclear Liability Act*. Nor do **we** cover nuclear explosion or contamination by radioactive material.
- aa) loss or damage caused by war, invasion, act of a foreign enemy, declared or undeclared hostilities, civil war, rebellion, revolution, insurrection, or military power.
- bb) loss or damage caused by cracking of ceiling or walls.
- cc) loss or damage caused by dirt blown onto the **premises**.

## General Conditions for Part 1

The following general conditions apply to Part 1 of this policy:

- 1) **We** will not cover people who were holding, storing or transporting **your** property for a fee at the time of loss.
- 2) After **we** pay **your** claim, **we** may find that someone else is legally responsible for **your** loss. **We** have the right to recover **our** payment from that person. If **we** ask, **you** must co-operate with **us** in any legal action **we** take at **our** expense and through **our** lawyers. **You** may release another person from their legal responsibility to **you** for loss or damage to **your** property but **you** must tell **us** if **you** do. The agreement must be in writing, and **you** must make the agreement before any loss or damage takes place.

**You** must not release another person for their legal responsibility for loss or damage after a loss has occurred. **You** will need **our** consent in writing to do so.

- 3) Any payment for a loss will not lower the total **amount of protection** for the rest of the policy term.
- 4) The Statutory Conditions apply to Part 1 of this policy.
- 5) When **you** have other insurance on property covered by Part 1 of this policy, **we** will pay only **our** share of the loss. **We** will do this even if **your** other insurance covers different perils than this policy. **Our** share will be in the same proportion that the amount of **our** protection bears to the total amount of all **your** fire protection.
- 6) **You** must tell **us** when **your dwelling** becomes **vacant** as defined by this policy.

**You** must tell **us** when no one has been living in **your dwelling** for a full year, even if **you** intend to return to it. **We** feel these **dwellings** are **vacant** too – even if belongings are still in place.

If **you** do not tell **us** within 30 days from the day **your dwelling** becomes **vacant**, **we** will not cover any loss or damage that happens after 30 consecutive days of vacancy.

When **you** tell **us** within 30 days of **your dwelling** becoming **vacant**, **we** will continue to cover **your dwelling** with **Replacement Cost** coverage until the expiry date of **your** policy. Vacancy restrictions apply.

Any permission for vacancy that **we** allow in this condition does not change or invalidate any coverage restriction due to vacancy, stated in other parts of this policy.

- 7) If **your** loss is due to a crime, **you** must report the loss to the police or other policing authorities at once. This includes such crimes as theft, burglary, and vandalism or malicious acts.
- 8) **You** must take all reasonable steps to protect **your** property.
- 9) If **we** adopt any revision that would broaden coverage under **your** policy during the policy term, and **we** do not charge additional premium, the broadened coverage will immediately apply to **your** policy.
- 10) The **Insured** agrees:
  - a) that repair or replacement must be executed with due diligence and dispatch and as soon as practicable and in any event completed before the two year anniversary of the date when damage to the insured property occurred.
  - b) any loss or damage directly or indirectly, proximately or remotely, resulting from or contributed to by any delay to repair or delay to replace is not covered by this policy. This includes but is not limited to the increased cost of repair or reconstruction by reason of any ordinance or law regulating construction or repair.

## Part 2 – Personal Liability

(With the exception of Voluntary Medical Payments and Voluntary Property Damage Payments, Part 2 does not apply when issued as part of an Agro Pak policy)

### Definitions Applicable to Part 2

In addition to other terms defined elsewhere in the Policy, as used herein and in any further amendment, the following terms and expressions have the following meanings:

**Bodily Injury** means injury, sickness or disease sustained by a person, including death resulting from any of these at any time.

**Business** in this Part has the same meaning as in Part 1.

**Data** in this Part has the same meaning as in Part 1.

**Jet Propulsion Personal Watercraft** in this Part has the same meaning as in Part 1.

**Occurrence** means an accident to which this coverage applies occurring within the policy period, including continuous or repeated exposure to conditions which results in **bodily injury** or **property damage** neither expected nor intended.

**Premises** in this Part has the same meaning as in Part 1. It also includes the following:

- a place **you** live in for a short time, but that **you** do not own. For example, a hotel or motel room.
- **your** own or **your** family's burial site in Canada.
- a non-business location in Canada which **you** become owner of or take possession of during the policy term. **You** will be covered for up to 30 days after **you** take ownership or possession.

**Property Damage** means physical damage to, or destruction of tangible property, including the loss of use of this property.

**Residence Employee** in this Part has the same meaning as in Part 1.

**Your residence employee** will be covered while using farm machinery if it is not a usual part of their job.

**Terrorism** in this Part has the same meaning as in Part 1.

**We, us, or our** in this Part has the same meaning as in Part 1.

**You and your** in this Part has the same meaning as in Part 1.

In Part 2, **you** and **your** also mean these additional people:

- **your residence employees.**
- workers during construction of **your dwelling**. The workers can be paid or unpaid. But **we** will not cover any independent contractor or employees of the contractor.
- any person or organization legally liable for damage caused by watercraft (excluding **jet propulsion personal watercraft**) or animals owned by **you**, and to which this insurance applies. This does not include anyone using or having custody of the watercraft (excluding **jet propulsion personal watercraft**) or animals in the course of any **business** or without **your** permission.
- any person who is insured by this policy at the time of **your** death and who continues residing on the **premises**. **We** will cover them until the end of policy term or cancellation of the policy, whichever comes first.
- **your** executors or administrators while they are tending to **your premises**. **We** will cover them until the end of the policy term or cancellation of the policy, whichever comes first.

### Personal Liability

**You** must take reasonable care that **you** do not, or **your** property does not harm someone else or their property. If **you** do not, **you** may be negligent. People who are hurt or whose property is unintentionally damaged because of **your** negligence may have a legal right to be paid for their

damages. A liability claim or action brought against **you** can come from a single event or it can come from a continuous or repeated condition. **We** will treat this as if all damage was from a single **occurrence**.

**We** will only pay compensatory damages for **bodily injury** or **property damage**. **We** will pay for claims arising out of **your** personal actions anywhere in the world, including claims due to **your** actions while engaged in volunteer work for a charitable or non-profit organization. **We** will pay for claims due to the condition or use of **your premises**. **We** will only pay claims where **you** are legally liable; however, there may be situations where **we** will pay and **you** are not legally liable. These are explained under **Added Features of Your Part 2 – Personal Liability Coverage: Voluntary Medical Payments** or **Voluntary Property Damage Payments**.

**We** will not pay for **bodily injury** or **property damage** caused by or arising out of:

- a) the ownership of a rented dwelling, **vacant** dwelling, or a seasonal dwelling and its related property within the same resort area; or
- b) the renting of a room or suite to others; or
- c) the use and ownership of a **jet propulsion personal watercraft** or an all-terrain vehicle; or
- d) **business** use of the **premises**;

unless an additional premium has been paid and coverage extension is shown on **your** Cover Page.

## Amount of Protection

**We** will pay up to the **amount of protection** shown on **your** Cover Page. The amount shown is the maximum amount **we** will pay for all compensatory damages in respect of any one **occurrence**, regardless of the number of **Insureds** against whom a claim is made or action is brought. As explained later under **Defense Settlement – Supplementary Payments**, **we** will pay for certain related costs too, which are in addition to the **amount of protection**.

## Bodily Injury and Property Damage

**We** will pay for **bodily injury** or **property damage** to someone else if **you** are legally liable. This includes:

- a) claims due to an agreement **you** sign that accepts the liability of another as it relates to **premises** owned by **you**.
- b) claims if **your residence employee** is hurt while on the job. **You** will also be covered if the employee is hurt using a motorized vehicle, all-terrain vehicle, watercraft or **jet propulsion personal watercraft** for **you**. **We** will not cover **bodily injury** arising out of the use or ownership of any aircraft or air cushion vehicles.
- c) claims if other people are hurt while they are working for **you** during construction on **your premises**, whether they are paid or unpaid.
- d) claims made against **you** by others for loss caused by an independent contractor or employees of the contractor, but only during construction at a location shown on **your** Cover Page.
- e) claims due to motorized wheelchairs, lawnmowers, snowblowers, garden equipment, or golf carts that **you** own or use. **We** will also cover **you** when someone else uses this equipment for **you**.
- f) claims due to watercraft **you** own. However, if they are powered by more than 50 horsepower, an additional premium must be paid and coverage extension must be shown on **your** Cover Page for coverage to apply.
- g) claims due to **your** use of watercraft or **jet propulsion personal watercraft** that are owned by someone else.
- h) claims due to **your** use of motorized vehicles that are owned by someone else. The vehicles must be recreational in nature and must be intended for off-road use and they must not have a licence, nor be required by law to have one. For example, a go-cart at an amusement park. **We** will not cover claims due to **your** use of these vehicles in a race, speed test, or **business**.

## Tenants and Renters

**We** will pay compensatory damage to **premises** or to property contained within such **premises** that **you** rent or use but do not own. For example, a rented dwelling, suite or a hotel or motel room.

**We** will only pay if Part 1 coverages are shown on **your** Cover Page. **We** will not pay if the only reason **you** are legally liable is that **you** have agreed to accept another's liability. **We** will only pay if **you** would be legally liable without that agreement.

**We** will only pay for **property damage** caused by the perils insured shown on **your** Cover Page and as described and limited in Part 1.

A **property damage** deductible of \$1,000 will apply to this coverage except for any loss or damage caused by Perils 1) – 10) listed under **Specified Perils** defined under Part 1.

**We** may pay a part or all of this **property damage** deductible amount to affect the settlement of a claim or action against **you**. **You** shall be responsible to promptly reimburse **us** the amount of the **property damage** deductible paid on **your** behalf.

## Added Features of Your Part 2 – Personal Liability Coverage

**We** give **you** two added features as part of **your** Personal Liability Coverage. The amounts **we** pay adds to **your** total **amount of protection**. These coverages are not subject to a deductible.

### Voluntary Medical Payments

**We** will pay up to \$10,000 for reasonable medical and related expenses for each person injured in any one **occurrence**. The injury must be due to **your** actions, or the condition or use of **your premises**. **We** will pay even if **you** are not legally liable. Medical expenses include surgical, dental, hospital, nursing, ambulance services and funeral expenses. **We** will only pay for reasonable medical expense incurred within one year of the date of the **occurrence**.

**We** will not pay for expenses covered by any medical, surgical, dental, hospitalization or health plan that the injured person(s) may have, or be eligible for, nor for any costs covered under any other insurance or workers' compensation law.

**We** will pay for **bodily injury** to **your residence employees**, and to paid or unpaid workers who are injured during construction work on **your premises**. **We** will not pay for **bodily injury** to **you** or any other member of **your** household.

### Voluntary Property Damage Payments

**We** will pay up \$10,000 for direct damage to the property of someone else. The damage must be due to **your** actions or the condition or use of **your premises**. **We** will pay even if **you** are not legally liable. This feature can cover deliberate damage, but it must be caused by a person **we** cover who is 12 years of age or less.

**We** will not pay for:

- claims resulting from the loss of use, disappearance or theft of property.
- loss or damage to property of **your** tenant.
- loss or damage caused by **your business** activities.

## Optional Extensions

### All-Terrain Vehicle Liability Coverage

Available in Saskatchewan only – Subject to the *All Terrain Vehicles Act*.

**Your** Personal Liability will extend to cover **bodily injury** or **property damage** arising out of the ownership, maintenance, operation or use of an all-terrain vehicle, if **your** Cover Page shows that this extension of coverage applies. It will also show which options apply to **you** and to which all-terrain vehicle(s) it applies. **We** will automatically provide

coverage for newly acquired all-terrain vehicles for a period of 30 days from the date of acquisition. The **amount of protection** shown on **your** Cover Page for this extension of coverage, is the maximum amount **we** will pay for claims arising from the newly acquired unit.

### **Passenger Hazard Option (Applies only if shown on your Cover Page)**

**You** may be legally liable for **bodily injury** to a passenger of an all-terrain vehicle. A passenger is anyone being carried upon, getting on to, or alighting from the unit.

**We** will not pay for claims arising when the seating capacity, as established by the manufacturer is exceeded.

### **Under Age Operator Option (Applies only if shown on your Cover Page)**

**You** may be legally liable for **bodily injury** or **property damage** caused by an under age operator of an all-terrain vehicle. **We** will extend coverage to include an operator between the ages of 12 years and 16 years when operated in accordance with the *All Terrain Vehicles Act*.

**We** will not pay for the claims when:

- a) the engine capacity exceeds 250 c.c.; or
- b) the operator is under the age of 12 years.

### **Claims We Will Not Cover**

**We** will not cover:

- 1) claims due to **bodily injury** or **property damage** when the unit is not operated in accordance with the *All Terrain Vehicles Act*.
- 2) claims due to **bodily injury** to a passenger unless the **Passenger Hazard Option** is shown on **your** Cover Page.
- 3) claims due to **bodily injury** or **property damage** caused by an operator under 16 years, unless the **Under Age Operator Option** is shown on **your** Cover Page.
- 4) claims due to **bodily injury** or **property damage** caused by an operator under the influence of intoxicating liquor or drugs.
- 5) claims due to **bodily injury** or **property damage** caused by an operator in any race or speed test.
- 6) claims due to **bodily injury** or **property damage** resulting from any illicit, or prohibited trade or transportation.
- 7) claims due to **bodily injury** or **property damage** resulting from carrying passengers for a fee.
- 8) claims due to **bodily injury** or **property damage** caused while the unit is rented or leased to others.

### **Jet Propulsion Personal Watercraft Liability Coverage**

**Your** Personal Liability will extend to cover **bodily injury** or **property damage** arising out of the ownership, maintenance, operation or use of a personal watercraft unit, if **your** Cover Page shows that this extension of coverage applies. It will also show which option applies to **you** and to which personal watercraft unit(s) it applies. **We** will automatically provide coverage for newly acquired units for a period of 30 days from the date of acquisition. The **amount of protection** shown on **your** Cover Page for this extension of coverage, is the maximum amount **we** will pay for claims arising from the newly acquired unit.

### **Passenger Hazard Option (Applies only if shown on your Cover Page)**

**You** may be legally liable for **bodily injury** to a passenger of a personal watercraft unit. A passenger is anyone being carried upon, getting on to, or alighting from the unit.

**We** will not pay for claims arising when the seating capacity, as established by the manufacturer, is exceeded.



## Claims We Will Not Cover

We will not cover:

- 1) claims due to **bodily injury** to a passenger unless the **Passenger Hazard Option** is shown on **your** Cover Page.
- 2) claims due to **bodily injury** or **property damage** caused by an operator under 16 years of age.
- 3) claims due to **bodily injury** or **property damage** caused by an operator under the influence of intoxicating liquor or drugs.
- 4) claims due to **bodily injury** or **property damage** caused by an operator in any race or speed test.
- 5) claims due to **bodily injury** or **property damage** resulting from any illicit, or prohibited trade or transportation.
- 6) claims due to **bodily injury** or **property damage** resulting from carrying passengers for a fee.
- 7) claims due to **bodily injury** or **property damage** caused while the personal watercraft unit is rented or leased to others.
- 8) claims due to **bodily injury** or **property damage** resulting from the operation of personal watercraft units in any area where their use and operation is restricted or prohibited.
- 9) claims due to **bodily injury** or **property damage** when a personal watercraft unit is not operated in accordance with the *Canada Shipping Act* regulations governing age and horsepower restrictions and operator competency requirements.

## Claims We Will Not Cover

This applies to all coverages in **Part 2 – Personal Liability**

We will not cover:

- a) claims caused by pollution of the land, water or air. However, **we** will cover **bodily injury** or **property damage** caused by heat, smoke, or fumes from a **hostile fire**. **Hostile fire** means a fire that becomes uncontrollable or breaks out from where it was intended to be.
- b) claims caused by radioactive contamination or fallout.
- c) claims arising from war, invasion, act of a foreign enemy, hostilities, civil war, rebellion, revolution, insurrection or military power.
- d) claims caused by **bodily injury** to, or damage to property of persons covered by this policy, except those persons called **additional people** under the definition of **you** and **your** under Part 2 of this policy.
- e) claims arising out of any **business**, farming or professional activities or operations; however, **we** will cover claims due to **your** actions while engaged in work for someone else in the following jobs: teacher, clerical worker, sales person, bill or money collector, messenger, or lifeguard.
- f) claims arising from the ownership or housing of livestock, poultry or animals other than household pets. **We** will however, cover claims arising from the ownership or housing of chickens for personal use, if permitted under local bylaws.
- g) claims caused by **bodily injury** to a co-worker while **you** are on the job.
- h) claims due to any obligation under a disability benefits plan, workers' compensation law, employment insurance compensation law or any similar law.
- i) claims respecting property **you** own or owned, rent or rented or had in **your** care except as shown in **Tenants and Renters**.
- j) claims due to aircraft, air cushion vehicles, hang gliders, ultralights or other similar aircraft of any name, or aircraft landing areas that **you** own or use. **We** will not cover the use of them for **you** by others, or claims caused by their use when **you** have entrusted them to others. Model aircraft are not part of this exclusion; however, **we** will only cover them when kept or used for amusement purposes as part of **your** hobby.

- k) claims due to motorized vehicles or trailers that **you** own or use. This includes cars, vans, trucks, motorcycles, motorized snow vehicles, dune buggies, and the like and any vehicles required to be licensed. **We** will not cover the use of them for **you** by others, or claims due to their use when **you** have entrusted them to others. However, as an exception to this, **we** will cover claims which arise out of the use of golf carts, all-terrain vehicles including dirt bikes, electric assisted bicycles (up to 500 watts and not exceeding 32 km/h), and motorized vehicles used by **your residence employees** while they are working for **you**. **We** will cover **bodily injury** or **property damage** claims arising out of **your** ownership, maintenance, use or operation of any utility, boat, camper or home trailer or its equipment, provided that such trailers are not required to be licensed and are not being towed by, attached to or carried on a motorized vehicle.
- l) claims caused by the use and ownership of **jet propulsion personal watercraft**, or all-terrain vehicle unless coverage extension is shown on **your** Cover Page.
- m) claims caused by the use and/or ownership of a skidsteer or tractor (31 HP or greater) away from **your premises**.
- n) claims caused by a watercraft:
- used in a race or speed test.
  - used for carrying passengers for a fee.
  - used for **business** purposes.
  - used or operated by anyone under the influence of intoxicating liquor or drugs.
  - rented or leased to others.
- o) claims due to **bodily injury** or **property damage** when watercraft are not operated in accordance with the *Canada Shipping Act* regulations governing age and horsepower restrictions and operator competency requirements.
- p) claims due to **bodily injury** or **property damage** deliberately caused by **you** or for **you** by someone else.
- q) claims caused by any intentional, illegal or criminal act or failure to act by:
- (i) any person insured by this policy; or
  - (ii) any other person at the direction of any person insured by this policy.
- r) claims due to **bodily injury** resulting from transmission of any communicable disease.
- s) claims caused by sexual, physical, psychological, or emotional abuse, molestation or harassment, including corporal punishment by, at the direction of, or with the knowledge of any person insured by this policy, or claims arising from the intentional or negligent failure of any person insured by this policy to take steps to prevent sexual, physical, psychological or emotional abuse, molestation or harassment or corporal punishment.
- t) claims arising directly or indirectly, in whole or in part, out of **terrorism** or out of any activity or decision of a government agency or other entity to prevent, respond to or terminate **terrorism**. This exclusion applies regardless of any other contributing or aggravating cause or event that contributes concurrently or in any sequence to the claim.
- u) claims due to:
- (i) the erasure, destruction, corruption, misappropriation, misinterpretation of **data**; or erroneously creating, amending, entering, deleting or using **data**; including any loss of use arising from any of these actions or events; or
  - (ii) the distribution or display of **data**, by means of an internet website, the internet, an intranet, extranet, or similar device or system designed or intended for electronic communication of **data**.

- v) claims due to **bodily injury** or **property damage** arising directly or indirectly from any **fungi** or **spore(s)**. **We** will not cover the cost or expense for any testing, monitoring, evaluating or assessing of **fungi** or **spore(s)**.
- w) claims due to **bodily injury** or **property damage** caused directly or indirectly by an animal **you** own or for which **you** are responsible and which, prior to the **occurrence** which gives rise to the claim, has been declared under any law, bylaw or municipal ordinance to be a dangerous animal.
- x) claims due to **bodily injury** or **property damage** that arises out of electronic aggression, including but not limited to harassment or bullying committed:
  - (i) by any means of an electronic forum, including but not limited to a blog, an electronic bulletin board, an electronic chat room, a gripe site, a social networking site, a website, or a weblog; or
  - (ii) by other electronic means, including but not limited to e-mail, instant messaging, or text messaging.

## If You Have A Claim What You Must Do

- 1) **You** must promptly give **us** notice in writing when an **occurrence** takes place.  
The notice must include:
  - (i) the date, time, place and circumstances of the **occurrence**;
  - (ii) names and address of witnesses and potential claimants.
- 2) **You** must not admit that **you** are legally liable. **You** may not know all of the facts. This means that **you** must not pay or offer to pay for **bodily injury** or **property damage**. It could be taken as an admission that **you** were legally liable.
- 3) **You** must follow all conditions of the policy that deal with **your** claim.
- 4) **You** must give **us** any letters or papers **you** receive from the people or the representatives of the people making the claim. **You** must do this as soon as **you** get them.
- 5) **You** must co-operate fully with **us** while **we** handle **your** claim.
- 6) **You** must co-operate fully in the legal matters **we** are handling for **you**. **You** must not interfere in any legal action, negotiation or discussion.

## If You Have A Claim What We Will Do

If a claim is made against **you** for which **you** are insured, **we** will defend **you** even if the claim is groundless, false or fraudulent. **We** reserve the right to select legal counsel, investigate, negotiate and settle any claim if **we** decide this is appropriate. **We** will only pay for legal counsel **we** select. **We** will try to settle the claim out of court if **we** feel that is the best thing to do.

## Defense Settlement – Supplementary Payments

**We** will:

- a) pay up to \$250 a day for **your** actual loss of wages or salary when **we** ask **you** to do something for **us**. For example, if **we** ask **you** to appear in court.
- b) pay other reasonable expenses and court costs charged against **you**, including expenses which **you** have incurred for emergency medical or surgical treatment to others following an **occurrence** insured by this policy.
- c) buy any appeal bonds.
- d) buy any bonds needed to release property held by the court because of a lawsuit. However, the total face value of these bonds cannot be more than **your** applicable **amount of protection**.
- e) pay the interest that a court charges on the part of the final judgment that **we** are paying.

## How We Settle a Claim

**We** will not pay until **you** have fully complied with all the terms of this coverage, nor until the amount of **your** obligation to pay has been finally determined, either by a judgment against **you** or by an agreement that has **our** consent.

If **we** feel that **you** have done nothing wrong, **we** may refuse to pay a claim. This does not mean that **you** will not be covered. It means **we** feel that **you** are not legally liable. If after **we** deny a claim on **your** behalf a court finds that **you** are legally liable, **you** will be covered.

## General Conditions for Part 2

- 1) The **bodily injury** or **property damage** must take place during the policy term.
- 2) There are only two ways to cancel **your** Personal Liability coverage before the end of **your** policy term:
  - a) **you** must tell **us** that **you** wish to cancel and when **you** wish **your** coverage to end; or
  - b) **we** must tell **you** in writing that **we** wish to cancel. **We** do this by registered mail or in person. If **our** notice comes to **you** by registered mail, **your** coverage will end 15 days after **your** post office gets the letter. When **we** give **you** the notice in person, **your** coverage will end five days later.

**We** will refund the premium for the time between the cancellation date and the end of the policy term.

- 3) If **you** take legal action against **us**, **you** must do so within two years of the date on which **you** had cause to take such action.
- 4) If **you** have other liability insurance, **we** will only pay **our** share of the claim. **Our** share will be in the same proportion that the amount of **our** coverage bears to the total of all **your** Personal Liability coverages.

## Part 3 – Legal Expense Insurance Coverage

ARAG Legal Solutions Inc. (ARAG) acts as the insurance manager and has the authority to issue this insurance policy and administer claims on behalf of HDI Global Specialty SE (HDI).

**This policy contains clauses which may limit the amount payable.**

This is a Named Perils policy and provides coverage only for the insured events listed within this policy.

Words and phrases in **bold** have special meaning as defined in Definitions section.

### Telephone Legal Helpline

**We** will provide **you** access to a Legal Helpline through which **you** can receive confidential general legal assistance and information over the phone relating to any personal legal problem to help determine **your** legal rights and options under the provincial laws of the applicable province and the federal laws of Canada. The lawyer cannot provide case-specific research or review documents.

**We** will provide this service between the hours of 8 a.m. and midnight, local time, 7 days a week. In addition, **we** will facilitate access to a lawyer twenty-four hours a day, 7 days a week, in emergency situations. Calls to this service may be recorded.

**To contact this service call 1-855-953-1430.**

**We** will not accept responsibility if the helpline service is unavailable for reasons **we** cannot control.

### Making a Claim

Please contact **us** as soon as practicable following an insured event, and in no event later than 120 days after the **date of occurrence** of the insured event.

**Please note that the Insurer will not pay for any legal costs you incur before we have accepted your claim, even if we later accept the claim.**

**You** may report a claim to **us** by calling the Legal Helpline phone number while **you** are insured under this policy, by email at [claims@arag.ca](mailto:claims@arag.ca), or by mail to our Head Office address listed at [www.arag.ca](http://www.arag.ca).

**We** will then advise **you** on next steps.

### Agreement

In return for payment of the premium, and subject to the policy terms, definitions, conditions, exclusions and limitations set out in this policy and the Cover Page, the **Insurer** will provide insurance for **legal costs** incurred for insured events described in this policy, provided that:

1. the **date of occurrence** of the insured event happens within the period the **Insurer** has agreed to cover **you**; and
2. the insured event occurs within the **territorial limit** and any legal proceedings will be dealt with by a court, or other body which **we** agree to, within the **territorial limit**; and
3. the **legal costs** are incurred after the claim has been accepted by **us**; and
4. for civil cases and appeals relating to any insured event, **reasonable prospects** exist for the duration of the claim.

Except where stated otherwise, the **Insurer** will not pay **legal costs** incurred with respect to the enforcement of judgments or final orders, or settlement agreements, or minutes of settlement, which may arise in the pursuit or defence of **your** legal rights from an accepted claim under this policy.

Except where stated otherwise, the **Insurer** will pay **legal costs** incurred in making or defending an appeal, as long as:

- the matter being appealed was previously accepted as a claim under this policy,
- **you** tell **us** within the time limits allowed to file an appeal that they want to appeal (and within reasonable time to allow for the filing of all necessary documents for an appeal), and
- **we** agree there are **reasonable prospects** of success for the appeal.

The policy, together with the Cover Page and any endorsement, and incorporating the application and any information **you** have provided, forms the contract of insurance between **you** and the **Insurer**.

**This is not a policy for reimbursement of legal costs you have already incurred.**

## Amount of Protection

The **Insurer** will pay up to the limit of indemnity shown in the Cover Page in respect of **legal costs** related to all claims resulting from one or more events arising at the same time or from the same originating cause.

Subject to the above, the **Insurer** will pay, in aggregate, **legal costs** of no more than five times the Amount of Protection shown on your Cover Page in respect of all claims that arise in that period of insurance that result from different originating causes.

## Definitions applicable to Part 3

**Appointed representative** means the lawyer, accountant or other suitably qualified person appointed by **us** on behalf of **you** to act for **you**.

### Contract of Employment

Written agreement between the employer and employee setting out both party's rights, duties and obligations.

A **contract of employment** does not include a collective agreement covering a group of employees who are represented by a union, nor does it include a contract for services.

### Criminal offence

An offence under the Criminal Code of Canada (R.S.C., 1985, c. C-46).

**Date of occurrence** means:

1. for civil cases: the date of the event which leads to a claim. If there is more than one event arising at different times from the same originating cause, the **date of occurrence** is the date of the first of these events.
2. for criminal cases: the date of the alleged **criminal offence**, or the earliest date in a series of related alleged **criminal offences**, for which **you** are charged.
3. for a **tax appeal**: when the Canada Revenue Agency ("CRA") or a provincial tax authority first issues you a notice of assessment, reassessment or determination with which **you** disagree.
4. for a **tax audit**: when the CRA or a provincial tax authority first contacts **you** in relation to commencing an audit.

The insured event must occur within the period the **Insurer** has agreed to cover **you**.

### Goods

Any object which is not attached to **real property**, except by its own weight, and can be removed without damage or alterations to the **real property** requiring repair.

Any object which is plugged in and can be removed without any damage or alteration to the **real property**.

**Insured** means the person(s) named on **your** Cover Page and the following unnamed persons(s) living in the same household:

- the spouse of the person(s) named on **your** Cover Page. Spouse also means either of two persons of the same or opposite sex who have been continuously living together in a conjugal relationship and have so lived together for a period of two years or, if they are the natural or adoptive parents of a child, for a period of one year.
- the relatives of any of the above.
- anyone in the care of the above.

**Insured** also means the following person(s):

- any unmarried student(s) attending school and residing away from **your dwelling** who is dependent on the named Insured or his or her spouse for support and maintenance.
- any spouse, mother, father, grandmother, grandfather, or child of the person(s) named on the Cover Page, while residing away from **your dwelling** in an approved nursing or care home.

### **Insurer**

HDI Global Specialty SE

**Legal costs** means in respect of the insured events described in this policy:

1. all reasonable and necessary costs, inclusive of any applicable sales or retail taxes, incurred by the **appointed representative** including any additional expenses and disbursements such as court fees, experts' fees, police reports and medical reports incurred by the **appointed representative**;
2. the costs awarded by a court in Canada to opponents in civil cases if the **Insured** has been ordered to pay them, or pays them with **our** agreement; and
3. the **Insured's** net salary or wages, that are not otherwise payable or recoverable, for the time that they are off work to attend any court proceeding, tribunal, arbitration, mediation or other hearing at the request of the **appointed representative**, up to a maximum of \$500 per person per day, and \$10,000 in total in respect of all claims resulting from any one court or tribunal proceeding, arbitration, mediation or other hearing.

### **Motor vehicle**

Includes an automobile, a motorcycle, a motor assisted bicycle, and any other vehicle propelled or driven otherwise than by muscular power, up to 4,500kg gross weight.

**Reasonable prospects** means:

For civil cases **reasonable prospects** means that **we** agree that it is always more likely than not that an **Insured** will recover losses or damages (or obtain other legal remedy which **we** have agreed to) or make a successful defence.

For appeals relating to any insured event, **reasonable prospects** means that **we** agree that it is always more likely than not that the appeal will be successful.

### **Real property**

Real property is land, and anything growing on, affixed to, or built upon land. This also includes man-made buildings as well as crops. Real property is characterized as property that doesn't move, or that is attached to the land.

**Tax appeal** means an appeal regarding an assessment, reassessment or determination made by the Canada Revenue Agency (CRA) or a provincial tax authority, including an administrative appeal to the CRA or a provincial tax authority and an appeal to the Tax Court of Canada or a superior court of a province.

**Tax audit** means an inspection and verification by the CRA or a provincial tax authority of **your** financial accounting records to determine whether or not **you** have paid the correct amount of tax.

**Territorial limit** means Canada.

**We, us, or our** means ARAG Legal Solutions Inc. who has been authorized by the **Insurer** to act as the insurance manager for this policy.

**You or your** refers to **Insured** – see definitions.

## Insured Events

### 1. Employment Disputes

The **Insurer** will pay **your legal costs** to pursue or defend **your** legal rights in a dispute which arises out of, or relates to:

- (a) their **contract of employment** or future employment
- (b) an alleged breach of their statutory rights under employment legislation
- (c) an alleged breach of their rights under applicable human rights legislation, as it relates to their employment

Excluding any claim relating to:

- (a) employers' disciplinary hearings or internal grievance procedures
- (b) to death, illness or **bodily injury**
- (c) a contract for services

### 2. Contract Disputes

The **Insurer** will pay **your legal costs** to pursue or defend **your** legal rights in a dispute relating to an agreement or an alleged agreement which **you** have entered into for:

- (a) buying or selling **goods** (including the purchase, sale, rental, lease, service, repair, testing or cleaning of a **motor vehicle** or its spare parts or accessories).
- (b) obtaining services.

The **Insurer** will pay **your legal costs** arising from a dispute with a leasing company regarding the amounts due under a lease in respect of a **motor vehicle** leased by **you** in the event that it is declared a total loss by **your** own automobile insurer following a collision.

Provided that the amount in dispute exceeds \$500.

Excluding any claim relating to:

- (a) a contract regarding **your** trade, profession, occupation, employment or any **business** venture.
- (b) a contract regarding **you** purchasing or selling **real property**.
- (c) a contract for legal services.
- (d) construction work, or designing or structurally renovating any building where the amount in dispute exceeds the statutory limits of the small claims court jurisdiction where the dispute is located.
- (e) the settlement payable under an insurance policy (the **Insurer** will cover a dispute arising from **your** insurer refusing their claim, but not a dispute over the amount of the claim).
- (f) a dispute arising from any loan, mortgage, pension, investment, borrowing or any other financial product (other than described under (e) above).
- (g) a dispute over the terms of a lease of land or buildings or a licence or tenancy of land or buildings. However, the **Insurer** will cover a dispute with a professional advisor in connection with the drafting of a lease, licence or tenancy agreement.

### 3. Bodily Injury

The **Insurer** will pay **your legal costs** to pursue **your** legal rights following a specific or sudden accident which causes **your** death, illness, or **bodily injury**.

Excluding any claim relating to:

- (a) a dispute with any provincial workers' compensation board



- (b) psychological injury or mental illness unless the condition arises from a specific or sudden accident that has caused physical **bodily injury to you**
- (c) surgical, clinical or medical negligence
- (d) death, illness or **bodily injury** arising from
  - (i) **your** ownership, use or operation of a **motor vehicle**
  - (ii) **you** being a passenger in a **motor vehicle**
- (e) defending **your** legal rights, other than in defending a counter-claim

#### 4. Property Protection

The **Insurer** will pay **your legal costs** to pursue **your** legal rights in a civil action relating to physical property (including **your dwelling(s)** and outbuilding(s) located on **your premises**, as well as any **dwelling(s)** or outbuilding(s) located on the **premises** of any seasonal, rental or **secondary residence** shown on **your** Cover Page) which **you** own following:

- (a) an event which causes physical damage to such property, provided that the amount in dispute exceeds \$500.
- (b) a legal nuisance (meaning any unlawful interference with **your** use or enjoyment of **your** land, or some right over, or in connection with it).
- (c) a trespass.

Excluding any claim relating to:

- (a) a contract entered into by **you**.
- (b) disputes related to easements or other agreed rights over land.
- (c) relating to any building or land other than **your dwelling(s)** or outbuilding(s) located on **premises** insured under this policy and shown on **your** Cover Page.
- (d) someone legally taking **your real property** from **you**, whether **you** are offered money or not, or restrictions or controls placed on **your real property** by any governmental, quasi-governmental or public or local authority.
- (e) work done by, or on behalf of, any governmental, quasi-governmental or public or local authority, unless the claim is for accidental physical damage.
- (f) the first \$500 of any claim for legal nuisance or trespass. This is payable if the dispute cannot be resolved by the **Insurer** and requires an **appointed representative**. This amount is payable to the **appointed representative** as soon as they are retained.
- (g) a **motor vehicle**.
- (h) mining, subsidence, heave or landslide.
- (i) defending **your** legal rights, other than in defending a counter-claim

#### 5. Tax Protection

The **Insurer** will pay **your legal costs** in respect of a **tax appeal** or a **tax audit** relating to **your** personal tax affairs provided that **you** have taken reasonable care to ensure that all returns are complete and correct and submitted within the statutory time limits allowed.

Excluding any claim relating to:

- (a) the tax affairs of a corporation, or if **you** are carrying on business, involved in a business partnership, or otherwise self-employed, the tax affairs relating to such activities
- (b) a tax avoidance scheme, arrangement, or plan of any kind.
- (c) an investigation or inquiry by the CRA into alleged gross negligence, dishonesty or **criminal offences**.

#### 6. Employee Legal Defence

The **Insurer** will pay **your legal costs** to defend **your** legal rights in relation to **you** being prosecuted for an alleged **criminal offence** arising from **your** work as an employee.

Excluding any claim relating to:

- (a) **you** being prosecuted for a breach of highway traffic laws or regulations in connection with the ownership, use or operation of a **motor vehicle**.

### General Exclusions applicable to Part 3

This insurance does not apply to:

1. **Wilful acts** means any claim resulting from an act which **you** willfully committed, and the results of which are consciously intended, by **you** or any **Insured** by this policy.
2. **Late reported claims** means a claim reported to **us** more than 120 days after the **date of occurrence**.
3. **Legal Costs not agreed with us** means **legal costs** incurred before **our** written agreement that the **Insurer** will pay them.
4. **Legal action not agreed with us** means legal action **you** take which **we** or the **appointed representative** have not agreed to or where **you** do anything that hinders **us** or the **appointed representative**.
5. **Contingency fee agreements** means any **legal costs** arising as a consequence of a contingency fee agreement.
6. **Disputes with any governmental or public body** means any **legal costs** relating to a review or dispute regarding the lawfulness of any decision or action of any federal or provincial governmental or quasi-governmental body, or any other local or public authority, except as it relates to claims accepted under Insured Events: **Contract Disputes, Tax Protection and Employee Legal Defence**.
7. **Class action proceedings** means any claim where **you** are a party to a legal action brought under applicable class proceedings legislation, or where **you** have opted out of being a party to a legal action brought under applicable class proceedings legislation.
8. **Costs awarded outside of Canada** means any **legal costs** awarded in any jurisdiction outside of Canada.
9. **Damages, fines and penalties** means damages, fines, penalties, compensation or restitution orders which **you** are ordered to pay by a court or other authority and any costs awarded in criminal or statutory proceedings.
10. **Disputes with ARAG** means any dispute with **us** not otherwise dealt with under **General Condition 10. Disputes over reasonable prospects for a claim**.
11. Disputes with SGI or the **Insurer** means any dispute with Saskatchewan Government Insurance or HDI Global Specialty SE.
12. **Fraudulent claims** means any claim which is fraudulent, exaggerated or dishonest.
13. **Claims under this policy by a third party** means apart from **us**, only **you** may enforce all or any part of this policy and the rights and interests arising from or connected with it.
14. **Nuclear, war, terrorism and pollution or contamination risks** means any claim caused by, contributed to, or arising from any of the following:
  - a) war, invasion, act of a foreign enemy, hostilities, civil war, rebellion, revolution, insurrection or military power.
  - b) an event which is required to be insured under a nuclear energy liability policy issued by the Nuclear Insurance Association of Canada, or any other group or pool of insurers.
  - c) **terrorism** or a decision of a government agency or other entity to prevent, respond to or terminate **terrorism**.
  - d) pollution or contamination.
15. **Defamation** means a claim relating to written or oral remarks which damage **your** reputation.
16. **Disputes relating to the validity of legislation** means any constitutional or other challenge to the validity of Federal, Provincial, or Municipal Legislation.

## General Conditions for Part 3

### 1. Observance of policy terms

**You** must:

- a) comply with the terms and conditions of this policy.
- b) notify **us** immediately of any change in circumstance which may materially affect **our** assessment of the risk.
- c) take reasonable steps to avoid and prevent claims.
- d) take reasonable steps to avoid incurring unnecessary costs.
- e) send everything **we** reasonably ask for in writing.
- f) report to **us** full and factual details of any claim as soon as practicable and give **us** any information **we** reasonably need.

### 2. Notice of insured event

**You** shall notify **us** of any insured event which may give rise to coverage, as soon as the **Insured** becomes aware of it. Any **Insured** may give such notice.

In the event that the requirement set out in the preceding paragraph is not fully complied with, all rights to coverage shall be forfeited by the **Insured** where such non-compliance has caused prejudice to **us**.

### 3. Conduct and control of claim

- (a) If it is necessary to take legal proceedings, including a **tax appeal**, an **appointed representative** will be appointed by **us** (subject to (b) below) on **your** behalf in accordance with **our** standard terms of appointment and will be retained by **you**.
- (b) **You** may select **your appointed representative** from a panel of lawyers or other suitably qualified persons approved by **us**.
- (c) **You** must cooperate reasonably with **us** and with the **appointed representative** and must keep **us** up-to-date regarding the progress of the claim.
- (d) **You** must cooperate with the **appointed representative** and must follow the recommendations of the **appointed representative**, which have been agreed to by **us**.
- (e) **You** must give the **appointed representative** any instructions that **we** reasonably require.

### 4. Consent to access information

**You** will provide written consent, at the commencement of the retainer of the **appointed representative**, permitting the **appointed representative**, at **our** request, to give **us**, or **our** reinsurers, actuaries or auditors, or any regulatory authority or its agents, to the extent required by law, access to all correspondence, documents and records in the **appointed representative's** possession or control which are relevant to the matter. This consent will include permission to deliver up all such documents or copies of all such documents at **our** request.

### 5. Offers to settle a claim

- (a) **You** must tell **us** if anyone offers to settle a claim and must not negotiate or agree to a settlement without **our** written consent.
- (b) If **you** do not accept an offer **we**, based on the advice of the **appointed representative**, consider reasonable to settle a claim, the **Insurer** may refuse to pay further **legal costs**.
- (c) The **Insurer** reserves the right to pay **you** the reasonable amount of damages that **you** are claiming, or that is being claimed against **you**, or negotiate a reasonable settlement of any claim, instead of starting or continuing legal proceedings. In these circumstances **you** must allow **us** to take over and conduct in **your** name the pursuit or settlement of any claim. **You** will also allow **us** to pursue at **our** own expense and for **our** own benefit, any claim for compensation against any other party and must give **us** all information and assistance required.

## 6. **Withdrawal of coverage**

If **you** settle or negotiate a claim without **our** consent, or withdraw a claim without **our** consent, or do not give to the **appointed representative** any instructions that **we** require, the **Insurer** can withdraw coverage and will be entitled to reclaim from **you** any **legal costs** the **Insurer** has paid.

## 7. **Sanction Limitation**

The **Insurer** shall not be deemed to provide coverage and the **Insurer** shall not be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose the **Insurer** to any sanction, prohibition or restriction under trade or economic sanctions, laws, or regulations of Canada, the United Nations, or the European Union.

## 8. **Assessment and recovery of costs**

- a) **You** must instruct the **appointed representative** to have **legal costs** taxed, assessed or audited if **we** ask for this.
- b) **You** must take every reasonable step to recover **legal costs** the **Insurer** has to pay and must pay **us** any amounts that are recovered.
- c) Where a settlement is made on a without costs basis the **appointed representative** will determine what proportion of that settlement will be deemed **legal costs** and payable to or by the **Insurer**.

## 9. **Cancellation of a representative's appointment**

If the **appointed representative** refuses to continue acting for **you** with good reason, or if **you** dismiss the **appointed representative** without good reason, the coverage **we** provide will end immediately, unless **we** agree to appoint another **appointed representative**.

## 10. **Disputes over reasonable prospects for a claim**

If there is a dispute between **you** and **us** over **reasonable prospects**, **you** may obtain, at **your** expense, an opinion, from a lawyer mutually agreed to by **you** and **us**, on the merits of a claim or proceedings. If the lawyer's opinion indicates that **reasonable prospects** exist, the **Insurer** will reimburse the reasonable cost of obtaining the opinion.

## 11. **Complaint handling**

If **you** are not satisfied with any aspect of **our** service and wish to make a complaint, **you** can telephone **us** at **1-888-582-5586** or email **us** at **customerrelations@arag.ca**.

Alternatively, the **Insurer** can be contacted by telephone at 1-416-867-9712 or email at **complaints-canadianBranch@hdi-specialty.com**.

If **your** complaint remains unresolved or not resolved to **your** satisfaction, **you** may contact the General Insurance OmbudService (GIO). The GIO is an independent regulatory organization which exists to help resolve complaints between individuals and their insurance providers. The GIO's services are available free of charge to the customer and the GIO can be contacted by telephone (toll-free number 1-877-225-0446), or through their website at **www.giocanada.org**. The GIO should be contacted only after **you** have first tried to resolve the complaint directly with **us**.

## 12. **Other insurance**

The **Insurer** will not pay any claim for Legal Expense Insurance covered under any other policy, or any claim that would have been covered by any other policy if this policy did not exist.

## 13. **Applicable law**

This policy will be governed, interpreted and enforced in accordance with the laws of the province of where this policy was issued and the federal laws of Canada.

#### 14. Action against us or the Insurer

Any action or proceeding against **us** or the **Insurer** for the recovery of any claim under this policy is absolutely barred unless commenced within two years of the date of the cause of action against **us** arising. Any such action or proceeding shall be held in the province where this policy was issued and in accordance with its laws and the federal laws of Canada.

#### 15. Communication with us

**You** can communicate with **us** by telephone, mail or email. New claims may also be reported to **us** by mail or telephone, or via **our** website.

#### 16. Your information

**Your** customer name, policy number, postal code, and the type of insurance coverage **you** have purchased has been shared with ARAG and HDI to provide **you** this Legal Expense Insurance. This information is retained by ARAG and HDI in both Canada and the United Kingdom. Any additional information collected by ARAG and HDI at the time **you** make a claim, may also be stored in Canada and the United Kingdom.

If **you** have any questions about ARAG, HDI or SGI CANADA's privacy practices **you** may contact SGI CANADA's Chief Privacy officer at 2260-11th Avenue Regina, Saskatchewan S4P 0J9 or by telephone at 1-800-667-8015.

## Privacy Policy

ARAG and HDI value **you** as a customer and **we** thank **you** for choosing **us**. As a policyholder, **you** trust **us** with **your** personal information. By purchasing insurance from **us** **you** have provided **us** with **your** consent to the collection, use and disclosure of **your** personal information, including information that has been previously collected.

**Your** personal information may be collected, used and/or disclosed in certain circumstances, which include:

- for the purposes of communicating with **you**.
- assessing **your** application for insurance and underwriting **your** policies.
- evaluating, investigating and settling claims.
- detecting, preventing and suppressing fraud.
- analyzing business data and results.
- disclosing information to an approved investigative body.
- disclosing information as it relates to a breach of an insurance policy or other agreement.
- when **we** believe that the information relates to the contravention of any applicable law.
- when legal, medical or security reasons may make it impossible or impractical to seek consent.
- for compliance with laws and regulations including summons to witness, search warrants or other judicial or governmental order(s).

Please be reminded that **your** personal information will always be collected, used and/or disclosed in accordance with applicable Canadian privacy laws.

ARAG, HDI and its employees, agents, independent brokers and suppliers understand the importance of keeping **your** personal information protected and confidential. Information will be used only for the purposes intended. ARAG and HDI have also established physical and systems safeguards, along with proper processes, to protect customer information from unauthorized access or use.

For further information regarding HDI Global Specialty SE's privacy policy on how it may collect and deal with **your** data, please visit: [www.hdi-specialty.com/privacy](http://www.hdi-specialty.com/privacy).

**Legal Expense Insurance underwritten on behalf of SGI by**

HDI Global Specialty SE

220 Bay Street, Suite 400, Toronto, Ontario, M5J 2W4

**Claims administered on behalf of SGI by**

ARAG Legal Solutions Inc.

[www.arag.ca](http://www.arag.ca)

Telephone: 416-342-5400 or 1-888-582-5586

Customer Legal Advice and Claims: 1-855-953-1430

For purposes of the Insurance Companies Act (Canada), this document was issued in the course of HDI Global Specialty SE insurance business in Canada.

## Part 4 – Statutory Conditions

In respect of Part 2 – Personal Liability, only Statutory Conditions 1, 3, 4, 5 and 14 apply. Otherwise all of the Statutory Conditions apply with respect to all perils insured by this policy. In the following **you**, the name shown on **your** Cover Page, are called the **Insured**. **We** are called the **Insurer**.

### 1. Misrepresentation

If a person applying for insurance falsely describes the property to the prejudice of the Insurer, or misrepresents or fraudulently omits to communicate any circumstance that is material to be made known to the Insurer in order to enable it to judge the risk to be undertaken, the contract is void as to any property in relation to which the misrepresentation or omission is material.

### 2. Property of others

The Insurer is not liable for loss of or damage to property owned by a person other than the **Insured** unless:

- (a) otherwise specifically stated in the contract; or
- (b) the interest of the **Insured** in that property is stated in the contract.

### 3. Change of interest

The Insurer is liable for loss or damage occurring after an authorized assignment under the *Bankruptcy and Insolvency Act* (Canada) or a change of title by succession, by operation of law or by death.

### 4. Material change in risk

- (1) The **Insured** must promptly give notice in writing to the Insurer or its agent of a change that is:
  - (a) material to the risk; and
  - (b) within the control and knowledge of the **Insured**.
- (2) If an Insurer or its agent is not promptly notified of a change under subsection (1) of this condition, the contract is void as to the part affected by the change.
- (3) If an Insurer or its agent is notified of a change under subsection (1) of this condition, the Insurer may:
  - (a) terminate the contract in accordance with Statutory Condition 5; or
  - (b) notify the **Insured** in writing that, if the **Insured** desires the contract to continue in force, the **Insured** must, within 15 days after receipt of the notice, pay to the Insurer an additional premium specified in the notice.
- (4) If the **Insured** fails to pay an additional premium when required to do so under clause (3)(b) of this condition, the contract is terminated at that time and Statutory Condition 5(2)(a) applies in respect of the unearned portion of the premium.

### 5. Termination of Insurance

- (1) The contract may be terminated:
  - (a) by the Insurer giving to the **Insured** 15 days' notice of termination by registered mail or 5 days' written notice of termination personally delivered; or
  - (b) by the **Insured** at any time on request.
- (2) If the contract is terminated by the Insurer:
  - (a) the Insurer must refund the excess of premium actually paid by the **Insured** over the prorated premium for the expired time, but in no event may the prorated premium for the expired time be less than any minimum retained premium specified in the contract; and
  - (b) the refund must accompany the notice unless the premium is subject to adjustment or determination as to amount,

in which case the refund must be made as soon as is practicable.

- (3) If the contract is terminated by the **Insured**, the Insurer must refund as soon as is practicable the excess of premium actually paid by the **Insured** over the short rate premium for the expired time specified in the contract, but in no event may the short rate premium for the expired time be less than any minimum retained premium specified in the contract.
- (4) The 15-day period referred to in clause (1)(a) of this condition starts to run on the day following the day on which the registered letter or notification of it is delivered to the **Insured's** postal address.

## 6. Requirements after loss

- (1) On the happening of any loss of or damage to insured property, the **Insured** must, if the loss or damage is covered by the contract, in addition to observing the requirements of Statutory Condition 9:
  - (a) immediately give notice in writing to the Insurer;
  - (b) deliver as soon as is practicable to the Insurer a proof of loss in respect of the loss or damage to the insured property verified by statutory declaration:
    - (i) giving a complete inventory of that property and showing in detail quantities and costs of that property and particulars of the amount of loss claimed;
    - (ii) stating when and how the loss occurred, and if caused by fire or explosion due to ignition, how the fire or explosion originated, so far as the **Insured** knows or believes;
    - (iii) stating that the loss did not occur through any wilful act or neglect or the procurement, means or connivance of the **Insured**;
    - (iv) stating the amount of other insurances and the names of other Insurers;
    - (v) stating the interest of the **Insured** and of all others in that property with particulars of all liens, encumbrances and other charges on that property;
    - (vi) stating any changes in title, use, occupation, location, possession or exposure of the property since the contract was issued; and
    - (vii) stating the place where the insured property was at the time of loss;
  - (c) if required by the Insurer, give a complete inventory of undamaged property showing in detail quantities and cost of that property; and
  - (d) if required by the Insurer and if practicable:
    - (i) produce books of account and inventory lists;
    - (ii) provide invoices and other vouchers verified by statutory declaration; and
    - (iii) provide a copy of the written portion of any other relevant contract.
- (2) The evidence given, produced or provided under clauses (1)(c) and (d) of this condition must not be considered proofs of loss within the meaning of Statutory Conditions 12 and 13.

## 7. Fraud

Any fraud or wilfully false statement in a statutory declaration in relation to the particulars required under Statutory Condition 6 invalidates the claim of the person who made the declaration.

## 8. Who may give notice and proof

Notice of loss under Statutory Condition 6(1)(a) may be given and the proof of loss under Statutory Condition 6(1)(b) may be made:



- (a) by the agent of the **Insured** if:
  - (i) the **Insured** is absent or unable to give the notice or make the proof; and
  - (ii) the absence or inability is satisfactorily accounted for; or
- (b) by a person to whom any part of the insurance money is payable, if the **Insured** refuses to do so, or in the circumstances described in clause (a) of this condition.

## 9. Salvage

- (1) In the event of loss of or damage to insured property, the **Insured** must take all reasonable steps to prevent further loss of or damage to that property and to prevent loss of or damage to other property insured under the contract, including, if necessary, removing the property to prevent loss or damage or further loss or damage to the property.
- (2) The Insurer must contribute on a prorated basis towards any reasonable and proper expenses in connection with steps taken by the **Insured** under subsection (1) of this condition.

## 10. Entry, control, abandonment

After loss of or damage to insured property, the Insurer has:

- (a) an immediate right of access and entry by accredited representatives sufficient to enable them to survey and examine the property, and to make an estimate of the loss or damage; and
- (b) after the **Insured** has secured the property, a further right of access and entry by accredited representatives sufficient to enable them to appraise or estimate the loss or damage but:
  - (i) without the **Insured's** consent, the Insurer is not entitled to the control or possession of the insured property; and
  - (ii) without the Insurer's consent, there can be no abandonment to it of the insured property.

## 11. In case of disagreement

- (1) In the event of disagreement as to the value of the insured property, the value of the property saved, the nature and extent of the repairs or replacements required or, if made, their adequacy, or the amount of the loss or damage, those questions must be determined using the applicable dispute resolution process set out in *The Insurance Act* whether or not the **Insured's** right to recover under the contract is disputed, and independently of all other questions.
- (2) There is no right to a dispute resolution process under this condition until:
  - (a) a specific demand is made for it in writing; and
  - (b) the proof of loss has been delivered to the Insurer.

## 12. When loss payable

Unless the contract provides for a shorter period, the loss is payable within 60 days after the proof of loss is completed in accordance with Statutory Condition 6 and delivered to the Insurer.

## 13. Repair or replacement

- (1) Unless a dispute resolution process has been initiated, the Insurer, instead of making payment, may repair, rebuild or replace the insured property lost or damaged, on giving written notice of its intention to do so within 30 days after receiving the proof of loss.
- (2) If the Insurer gives notice under subsection (1) of this condition, the Insurer must begin to repair, rebuild or replace the property within 45 days after receiving the proof of loss and must proceed with all due diligence to complete the work within a reasonable time.

#### 14. Notice

- (1) Written notice to the Insurer may be delivered at, or sent by registered mail to, the chief office or head office of the Insurer in the province.
- (2) Written notice to the **Insured** may be personally delivered at, or sent by registered mail addressed to, the **Insured's** last known address as provided to the Insurer by the **Insured**.

## Privacy: Our Commitment

Thank you for choosing SGI CANADA.

At SGI CANADA **we** value **our** customers and take **your** privacy seriously. During the course of **business** with **you**, **our** brokers or **we** may ask for personal information so **we** can serve **you** better. **You** can rest assured that **we'll** protect and respect **your** personal information and privacy – from the time **we** first collect the information until it is disposed of. After all, SGI CANADA's business is built on **your** trust.

**Our** commitment to **you** is to collect only the information **we** need to conduct **your business** and to adhere to industry best practices in handling and protecting **your** personal information.

Protecting **your** privacy is important to **us** at SGI CANADA.

### If you want to:

- access **your** personal information or have **your** information corrected;
- change **your** consent with respect to how **we** collect, use or disclose **your** personal information;
- file a complaint about **our** privacy policies or the manner in which **we've** handled **your** personal information;
- inquire about any other privacy questions or concerns.

### Please contact:

SGI CANADA Chief Privacy Officer  
2260 – 11th Ave.  
Regina, Sask.  
S4P 0J9  
Phone: 1-800-667-8015  
E-mail: [privacyofficer@sgi.sk.ca](mailto:privacyofficer@sgi.sk.ca)

If **you're** not satisfied with the outcome of an inquiry or complaint handled by SGI CANADA's Chief Privacy Officer, **you** may address **your** concerns to:

Office of the Saskatchewan Information and Privacy Commissioner  
503 – 1801 Hamilton St.  
Regina, Sask.  
S4P 4B4  
Phone: 306-787-8350  
Toll free within Saskatchewan: 1-877-748-2298  
Fax: 306-798-1603  
[www.opic.sk.ca](http://www.opic.sk.ca)

### Privacy Statement

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